

Reference	SSM59197
Models	LR4 / L319 Range Rover Sport / L494 Range Rover (All New) / L405 Range Rover Evoque / L538 Range Rover Sport / L320
Title	GEN 2.1 Touch Screen Display recovery process
Category	Electrical
Last modified	03-Feb-2014 00:00:00
Symptom	207000 Entertainment Systems
Content	<p>Issue: The Touch Screen Display (TSD) also known as Front Control Display Interface Module (FCDIM) or High Level Display Front (HLDF) on occasions may fail to download software correctly resulting in no communications with the module and blank screen.</p> <p>Cause: This may be as a result of low battery voltage or a break in continuity of diagnostic connection during the download.</p> <p>Action: Symptom Driven Diagnostics (SDD) now contains a FCDIM recovery service application from DVD131 onwards that can be used to recover the (TSD), where a download has previously failed and the module irrecoverable.</p> <p>The diagnostic path for this application is: Electrical/ Information and Entertainment System/Touch Screen Display/Display and Operative.</p> <p>If this application does not recover the TSD, it will be necessary to replace the module.</p>