



Service Action Q343: Loss of Communication – Battery  
Warning Light

SERVICE  
BULLETIN

17-JAN-14	No.: SGI14-04	Section: GENERAL INFORMATION	Market: CAN / USA
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DESCRIPTION

An issue has been identified on a limited number of 2014 model year Land Rover Range Rover Sport and Range Rover vehicles where the battery warning lamp may be illuminated and a 'battery warning' message displayed on the Instrument Cluster.

AFFECTED VEHICLES

The VIN range of affected vehicles is:

- Range Rover Sport (L494) EA300000-EA316330
- Range Rover (L405) EA124982-EA138895

WORKSHOP PROCEDURES

Retailers are required to check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Retailers are required to **HOLD** all affected vehicles in the above VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Refer to Technical Bulletin Q343NAS: *Service Action: Loss of Communication - Battery Warning Light*, for detailed repair instructions.

PARTS

No parts required

TOOLS

Refer to Workshop Manual / Repair Procedure for any required tools

WARRANTY

△ **NOTE:** Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Always refer to DDW to obtain the latest repair time. Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code '**Q343**' together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **31 January 2016** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART NO.	QTY. / VALUE
Q238	B	Update GateWay Module software	86.90.97	0.20	-	-
Q238	C	Update GateWay Module software	86.90.97	0.20	-	-
		Drive in / drive out	02.02.02	0.20	-	-

Normal Warranty policies and procedures apply