# **Service Bulletin**

Mazda North American Operations Irvine, CA 92618-2922



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Subject:	ject: SPECIAL SERVICE TOOL SHIPMENT - DECEMBER 2014	Bulletin No:	00-004/14
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#### **APPLICABLE MODEL(S)/VINS**

2013-15 CX-5

2014-15 Mazda3 SKYACTIV

2014-15 Mazda6 SKYACTIV

#### **DESCRIPTION/PRICING**

In support of the SKYACTIV models, Mazda will make available a Special Service Tool (SST), to address front suspension noise for specific high humidity and wet climate conditions in the lower Gulf States. The SST will be needed to complete repairs detailed in TSB 02-005/14 and is available through Mazda's tool vendor, Snap-on Tools.

NOTE: For Hawaii dealers only: The tool will be automatically shipped to your location.

Part Number	Description	Pricing
49B0-25-004	Control Arm Bushing Remover/Installer	\$83.26

#### **BILLING INFORMATION**

Tool(s) will be invoiced to your dealer parts account statement when ordered. If your accounting department has any questions regarding invoicing, please call Mazda Special Service Tools at (949) 442-6539.

#### SHIPPING INFORMATION

Tool will be available for ordering and shipping to your Service Department in December 2014.

### **CUSTOMER SERVICE INFORMATION**

For warranty or product information, please contact Snap-on Customer Service at (800) 424-7226.

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**CONSUMER NOTICE**: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

## SPECIAL SERVICE TOOL (SST) AND USAGE

PART NUMBER /	OVERVIEW	USAGE
49B0-25-004		Utilized w/49G0-30-797 (part of MRT 49G0- 30-7950) removal-install procedure in the
Control Arm Bushing Remover/ Installer		Workshóp Manual – Suspension Section. 49G0-30-7950 is part of the dealer MRT Inventory.
APPLICABLE MODELS:		
2014-15 Mazda3 SKYACTIV		49 G030 7950
2014-15 Mazda6 SKYACTIV		49 B025 004
2013-2015 CX-5		FRONT LOWER ARM
USAGE:	49B0-25-004 CONTROL ARM BUSHING REMOVER/INSTALLER	
To remove/install the lower control arm bushing for proper noise free operation of the front suspension.		