Service Bulletin Mazda North American Operations

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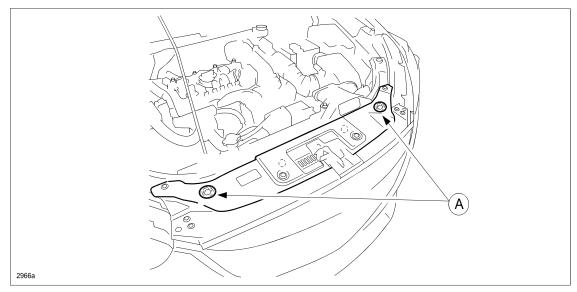
Irvine, CA 92618-2922

### **APPLICABLE MODEL(S)/VINS**

2013 CX-5 with VINs lower than JM3KE\*\*\*\*\*152861 (produced before Oct. 1, 2012)

### DESCRIPTION

Some vehicles may exhibit corrosion on the upper shroud member where the hood stopper rubber makes contact (A). The paint surface is damaged by the hood stopper rubber, which causes corrosion and a poor appearance concern.



A protection seal has been attached to the upper shroud member to prevent paint damage.

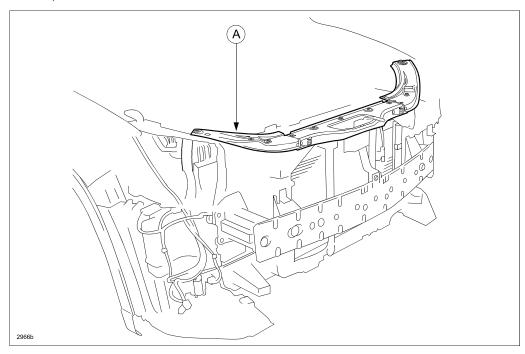
Customers having this concern should have their vehicle repaired using the following repair procedure.

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## **REPAIR PROCEDURE**

- 1. Open the hood and verify the customer concern.
- Replace the upper shroud member (A) with a modified one (with protection seal) according to the instructions on MS3 online or the Workshop Manual (section 09-10 SHROUD UPPER MEMBER REMOVAL/ INSTALLATION).



3. Verify the repair.

# PART(S) INFORMATION

Part Number	Description	Qty.	Notes
KD53-53-150B Upper Shroud Member		1	Protection seal is included

### WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	98
Damage Code	9Y
Part Number Main Cause	KD53-53-150B
Quantity	1
Operation Number / Labor Hours:	XXK9YXRX / 0.9 Hrs.