Service Bulletin

Mazda North American Operations Irvine, CA 92618-2922



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Subject:

NO COOL AIR FROM AIR CONDITIONER (LEAK FROM EVAPORATOR)

Bulletin No: 07-002/14

Last Issued: 10/23/2014

APPLICABLE MODEL(S)/VINS

2013-15 CX-5 vehicles with VINs lower than JM3KE*****450217 (produced before February 24, 2014) 2014-15 Mazda6 vehicles with VINs lower than JM1GJ*****174072 (produced before February 24, 2014) 2014 Mazda3 vehicles with VINs lower than JM1BM*****187223 (produced before February 24, 2014)

DESCRIPTION

Some customers may complain about no cool air from the vents when the air conditioner (A/C) is ON. This concern may be caused by A/C refrigerant leaking from the evaporator. Some deformed evaporator tubes slipped through quality inspection and were used during production. A/C refrigerant leaks from improper brazing at a joint. To correct the problem, the production and inspection control of the evaporator have been improved.

Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

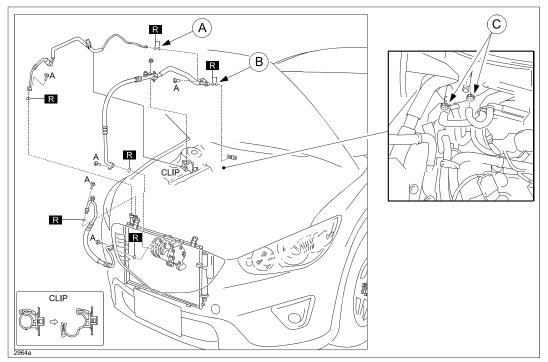
- 1. Verify customer concern.
- 2. Verify that the level of A/C refrigerant charge is low (The A/C refrigerant high and low pressures are both low).
- 3. Check for refrigerant leakage from any part of the system, using a colored dye.
 - If leakage is found from the A/C unit drain hose, check the A/C unit inside. If leakage is detected from the
 evaporator, replace it with a modified one according to the instructions on MS3 online or the Workshop
 Manual (section 07-11, A/C UNIT DISASSEMBLY/ASSEMBLY).
 - If leakage is found from other than evaporator, repair or replace it according to the instructions on MS3 online or the Workshop Manual.
- 4. Verify repair.

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PART(S) INFORMATION

| Part Number | Description | Qty. | Notes |
|-------------|--|------|---------------------------|
| KD45-61-J10 | Evaporator | 1 | CX-5 |
| GHP9-61-J10 | Evaporator | 1 | Mazda6 and Mazda3 |
| GJ6A-61-J19 | O-ring (Cooler Pipe) | 1 | A (Common for all models) |
| GJ6E-61-J19 | O-ring (Expansion Valve) | 1 | A (Common for all models) |
| BBM4-61-J17 | O-ring (Cooler Hose-Low and Expansion Valve) | 2 | B (Common for all models) |
| BP4K-61-242 | Hose Clamp | 2 | C (Common for all models) |

NOTE: Confirm the location of the replacement parts in the following figure.



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WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty.
- Additional diagnostic time cannot be claimed for this repair.

| Warranty Type | А |
|---------------------------------|---|
| Symptom Code | 59 |
| Damage Code | 9G |
| Part Number Main Cause | ****-61-J10* (Evaporator) |
| Quantity | 1 |
| Operation Number / Labor Hours: | XXK9RBRX (Evaporator replacement) / 3.2 Hrs (CX-5) 3.1 Hrs (Mazda6 and Mazda3) XXK9RARX (Refrigerant recharge) / 0.7 Hrs (All models) |

NOTE:

- · Claim the replacement parts as related parts.
- Claim the A/C refrigerant by entering the applicable part number and the quantity used as related part.