



Jaguar Product Issues- Technical Update

May 2014

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Product Issues Update



VEHICLE	ISSUE	DETAIL AND STATUS	DATE	VIN/PUBLICATION
XF (X250)	Fuel Tank Hard to Fill with Fuel	A customer may complain of premature fuel pump nozzle shut-offs while trying fuel their car. A fuel filler neck design change has been made. Testing and validation of the revised design is underway. Availability of the revised part and bulletin TBC	TBC	TBC
F-Type (X152) XF (X250) XJ X(351) RR Sport (L494)	Transmission neutral Intervention no forward vehicle movement	Under certain driving conditions the vehicle has no forward motion and 'D' or 'S' is flashing on the gear selector and in the instrument cluster. The transmission selects neutral under set low engine speed conditions. The route cause is currently under investigation with field data currently being obtained. Retailers are requested to continue to report all such cases.	TBC	TBC
All Models with 3.0L & 5.0L Engine Variants	5.0L (AJ133) and 3.0L (AJ126) Water Pump Leaking	A major redesign of the waterpump and aspects of the cooling system has been completed. New engine parts will be in production this Summer. These parts will be released as an updated service solution and are compatible on all existing engines.	TBC - September 2014	TBC
All Models	CEL Illuminated with Evaporative Emission System DTC's	A new 'Evaporative System Diagnostic' application is available on SDD along with the combustible gas detector tool. In conjunction with updated TOPIx instructions this provides more robust diagnostics to aid with right first time repairs (All vehicle lines except LR2 3.2L which will follow shortly)	New Special Tool - Hydrocarbon Leak Detector Shipped to Retailers Nov. 2013	New Diagnostics on SDD with DVD 137 New Diagnostics in Workshop Manual April / May 2014



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XF (X250) XJ (X351)	3.0L V6 False Low Oil Warning Message	A low oil message displays on message center. A new PCM calibration update will be released to the market with dynamic oil level sensing deactivated. Timing is to be confirmed.	TBC	TBC
All Models with 3.0L & 5.0L Engine Variants	VVT Solenoid Change In Production And Service Part Superseded	A running change was made in production (2013/2014MY depending on model) to a new designed VVT solenoid (plastic housing instead of aluminum). The new VVT solenoid has also replaced the original part as a service part replacement. The new solenoid has a different electrical connector design and requires a new connector fly lead (Jaguar part number C2D40548, Land Rover part number LR61705) when replacing an aluminum VVT solenoid variant. The connector fly leads are now coming into stock and a service publication is due for publication shortly.	TBC	TBC
XF (X250) 2.0L GTDI Only	Renewal of the PCM to repair DTC P144C	Inability to reset internal PCM adaptations after repairing a fault causing DTC P144C-00 results in a need to replace the PCM to clear adaptations. A PCM software change has been implemented in 2014MY production vehicles for this issue. A service update for 2013MY vehicles will be available later in the summer.	TBC - August 2014	TBC



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F-Type (X152) XF (X250) XJ X(351) XK (X150) RR (L322) & (L405) RR Sport (L320) & (L494) XK (X150)	Supercharger 'Clatter' Noise 5.0L derivatives	New spring isolator service kits to be released to avoid complete supercharger replacement. Existing TSB to be re-issued with lower level parts	Jun-14	JTB00349 & LTB00482NAS4 re-issue
XF (X250) XJ (X351) XK (X150) RR (L405) RR Evoque (L538) LR4 (L319)	Rotary Shifter is Stuck Down or may rise then fall.	The rotary shifter is stuck down and does not rise when the vehicle is started. Root cause has been identified within the Gear Shift Module rise motor time to rise. Service Action K202 (Jaguar), Q355 (Land Rover) were published in Jan. 2014 with new GSM software to address the concern. Further refinement to the GSM assembly have been made and introduce into production for June 2, 2014. Should a customer experience a concern after the GSM software has been updated, replace the GSM with a new assembly.	K202 - Jan 8, 2014 Q355 - Jan 9, 2014	Assured Vins LR4 - A720235, Range Rover - A172592, Evoque - 942233, XK - B56110, XF - U39028, XJ - V72592
XF (X250)	Fuel Gauge Does Not Read Completely Full	An software error within the instrument cluster's fuel table limits the fuel guage from reading full. New instrument cluster software developed and under validation testing.	Target - New Software for Late August , 2014	Affected Model Years 2013 - 2014
XF (X250)	Headlamp System DTCs Right First Time Repair Diagnosis	Headlamp System related DTCs may be stored. These DTCs may be stored by an incorrect level of CJB software.	22-May-14	JTB00340 Containment VIN: S55753



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VEHICLE	ISSUE	DETAIL AND STATUS	DATE	VIN/PUBLICATION
XF (X250) 2010 - 2011MY XK (X150) 2010 - Onwards	FM1 Presets Inoperative / Radio Stuck in AM Waveband	The FM1 presets may be inoperative and the radio may be stuck on the AM waveband while the touch screen displays FM1. This may be caused by how the module stores the presets. IBOC module replacement is required to repair the concern.	9-May-14	JTB00352 Containment VIN: S20753 (X250)
F-Type (X152) XJ X(351) XK (X150)	Earth Stud Repair On Aluminum Body	If a body ground stud becomes stripped, cross threaded or broken use this special tool to install a new stud on aluminum body cars. Repairs do not require use of specialist Aluminum repair body shop.	6-May-14	JTB00344
F-Type (X152) XJ X(351) XK (X150)	Rear Spoiler Operation	The deployable rear spoiler operation differs between Coupe and convertible. Correct operation per model must be understood before trying to diagnose a perceived operational fault. Refer to SSM and workshop & owner manual descriptions.	8-May-14	SSM 71830



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