Service Bulletin Mazda North American Operations

Irvine, CA 92618-2922



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Subject: **Bulletin No:** 09-016/14 **REAR MOUNT CAMERA DOES NOT OPERATE** Last Issued: 02/25/2014

BULLETIN NOTE

- This bulletin supersedes the previous bulletin 09-016/13, issued on May 5, 2013. The APPLICABLE MODEL(S)/VINS, REPAIR PROCEDURE, PART(S) and WARRANTY INFORMATION have been revised.
- Changes are noted below in Red beside the change bar.

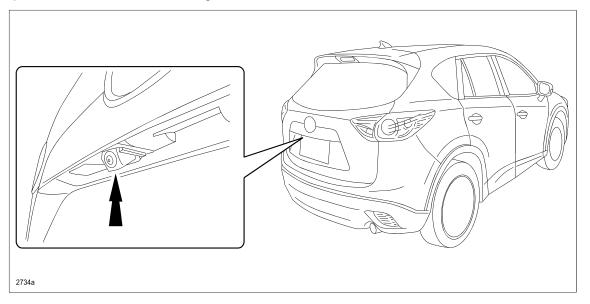
APPLICABLE MODEL(S)/VINS

2013-2014 CX-5 with VINs lower than JM3KE*****355501 (produced before May 28, 2013) 2014 Mazda6 with VINs lower than JM1GJ******126340 (produced before June 5, 2013)

DESCRIPTION

Some vehicles may exhibit an inoperative rear mount camera. This concern may be caused by water entering inside the camera during a high-pressure car wash.

The shape of the camera has been changed to eliminate this concern.



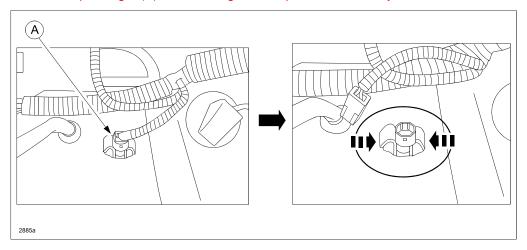
Customers having this concern should have their vehicle repaired using the following repair procedure.

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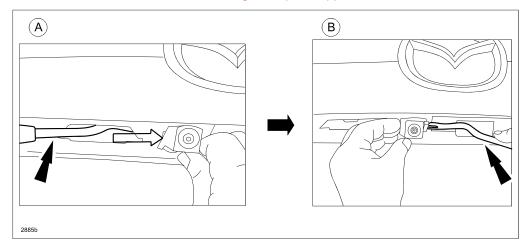
REPAIR PROCEDURE

CX-5:

- 1. Verify the customer concern.
- 2. Disconnect the negative battery cable.
- 3. Remove the following parts according to the instructions on MS3 online or the Workshop Manual (section 09-20 REAR MOUNT CAMERA REMOVAL/INSTALLATION).
 - a. Liftgate upper trim.
 - b. Liftgate side trim (both sides).
 - c. Liftgate recess.
 - d. Liftgate lower trim.
- 4. Remove the license plate light (A) from the liftgate to improve accessibility.



- 5. Remove the rear mount camera from the liftgate garnish.
 - a. Insert a tape-wrapped fastener remover into the area of the license plate light and detach the left tab of the rear mount camera.
 - b. Press the rear mount camera to left side using the tape-wrapped fastener remover.



c. Pull the rear mount camera from the liftgate garnish.

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- 6. Install a modified rear mount camera into the liftgate garnish.
- 7. Install in the reverse order of removal.
- 8. Re-connect the negative battery cable.
- 9. Verify the repair.

MAZDA6:

- 1. Verify the customer concern.
- 2. Replace the rear mount camera according to the instructions on MS3 online or the Workshop Manual (section 09-20 REAR MOUNT CAMERA REMOVAL/INSTALLATION).
- 3. Verify the repair.

PART(S) INFORMATION

Part Number	Description	Qty.	Applicable Model
GJT1-67-RC0C	Rear mount camera	1	Mazda6
KD33-67-RC0C	Rear mount camera	1	CX-5

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

	CX-5	Mazda6
Warranty Type	A	Α
Symptom Code	61	61
Damage Code	9K	9K
Part Number Main Cause	KD33-67-RC0C	GJT1-67-RC0C
Quantity	1	1
Operation Number / Labor Hours:	XXJCNXRX / 0.3 Hrs.	XXK3GBRX / 0.3 Hrs.