

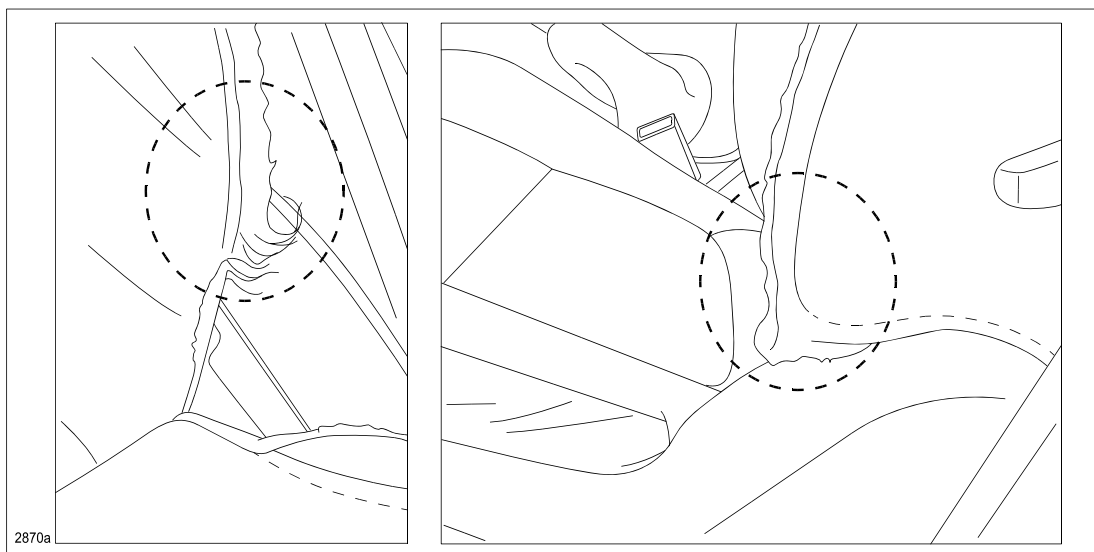
Subject: FRONT SEAT BACK TRIM - FRAYED / POOR APPEARANCE - (CLOTH SEAT ONLY)	Bulletin No: 09-008/14
	Last Issued: 01/24/2014

APPLICABLE MODEL(S)/VINS

2013-2014 CX-5 vehicles equipped with cloth seats

DESCRIPTION

Some vehicles may exhibit a frayed front seat back trim, which causes a poor appearance concern.



This may occur under special conditions where the customer rubs against the seat back trim when entering or exiting the vehicle. If the customer wears clothes designed with metal accessories (i.e. jewelry, tack, zipper or Velcro), the damage may occur.

Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

1. Verify the customer concern.
2. Replace the affected seat back trim(s) with a newly established service part according to the instructions on MS3 online or the Workshop Manual (section 09-13 FRONT SEAT BACK TRIM REMOVAL/INSTALLATION).
3. Verify the repair.

PART(S) INFORMATION

Part Number	Description	Qty.	Notes
K1Y2-88-131	Front Seat Back Trim (RH)	1	Cloth A (Black)
K3Y2-88-131	Front Seat Back Trim (RH)	1	Cloth B (Black)
K1Y2-88-181	Front Seat Back Trim (LH)	1	Cloth A (Black)
K3Y2-88-181	Front Seat Back Trim (LH)	1	Cloth B (Black)
K1Y3-88-131	Front Seat Back Trim (RH)	1	Cloth A (Sand)
K3Y3-88-131	Front Seat Back Trim (RH)	1	Cloth B (Sand)
K1Y3-88-181	Front Seat Back Trim (LH)	1	Cloth A (Sand)
K3Y3-88-181	Front Seat Back Trim (LH)	1	Cloth B (Sand)

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	94
Damage Code	9C
Part Number Main Cause	(SEE PART(S) INFORMATION)
Quantity	1
Operation Number / Labor Hours:	XXK2NARX / 1.1 Hrs. - (Front Seat Back Trim, replace (Driver seat only)) XXK2NBRX / 1.2 Hrs. - (Front Seat Back Trim, replace (Passenger seat only)) XXK2NCRX / 2.1 Hrs. - (Front Seat Back Trim, replace (Both sides))

NOTE: This bulletin is only applicable to vehicles equipped with cloth seats.