

SERVICE ADVISORY # 14-220

Aerolite, Denali Window

It has been determined one or more of the windows were installed with an incorrect clamp ring which does not pull the window securely to the sidewall and maintain the seal. This affects windows on the sidewall of the unit only.

Model and Serial Numbers:

2015 Aerolite FP910406 – FP910485

2015 Denali FP940419 – FP940442

Note – Check serial number on Key Express to verify the campaign is open.

Parts Required per Unit:

- KRV # 408442 Butyl - Tape - 1/8" x 3/4" - White
- Window Trim Ring – see below for size and quantity by floor plan.

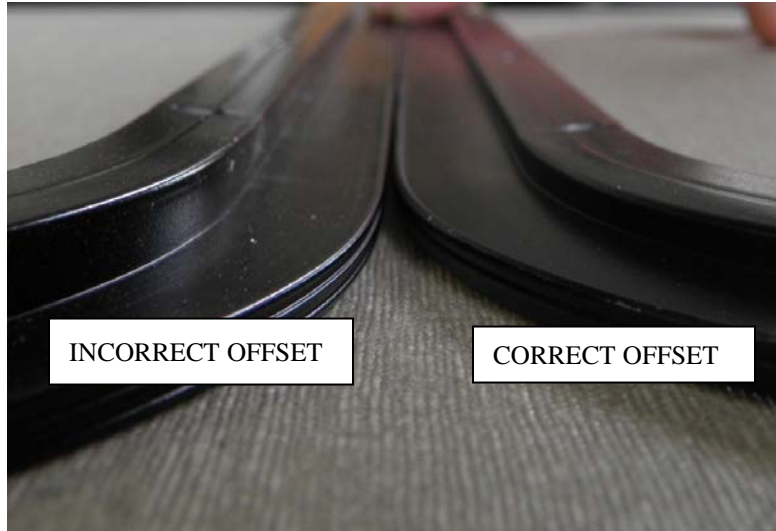
Window Size	KRV #	218RBSL	282DBHS	288RLSS	294RKSS	319BHSS	293RKS	316RES	266RL	289RK
24 x 15	470947	1				1	1		1	
24 x 20	470949		2	1		1				1
24 x 29	470951						1	1		
30 X 20	470952				1					
72 x 35	470953				1					

Tools Required: Screw gun with #2 square bit

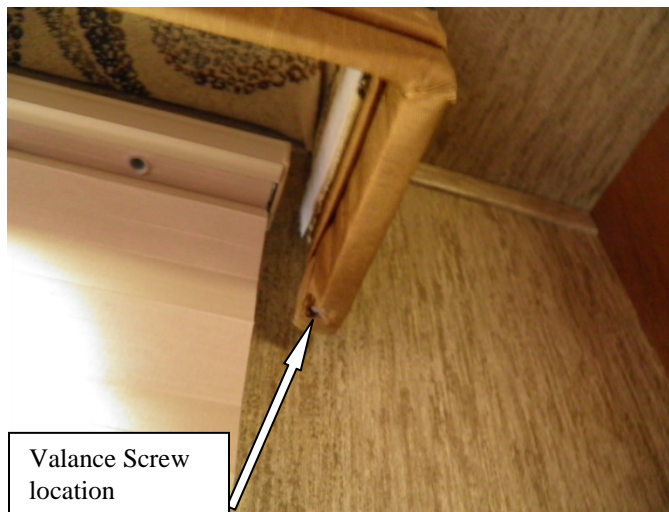
ONE INSPECTION and REPAIR

Step 1 Locate the trailer on a level, flat and hard surface. Chock the wheels.

Step 2 See the chart above to determine the required trim ring sizes by floor plan. Locate all windows in the unit that are of the size listed. The units were produced with incorrect trim ring offset. See Figure 1.

**Fig. 1****Step 3**

Using industry standard practices remove each trim ring and window. Replace the foam window seal with butyl window seal. Replace the trim ring with the correct offset trim ring. Install the window taking care that the window is centered in the opening and covers the corners of the opening. The window blind and valance will need to be removed to access the trim ring. The valances are secured to the wall at the inner corner of the valance leg. See figure 2. Longer valances may have an additional screw centered along the top of the valance.

**Fig. 2****TWO WARRANTY REIMBURSEMENT**

Submit the request on Key Express using **Flat Rate Code # 7222042B** with **Service Advisory #14-220** noted in the customer complaint section. The time authorized for this repair is **1.0 hour per window**.

If you have any questions, please call Customer Service at **(855) 382 - 4100**.