

SERVICE ADVISORY # 14-208**Montana HC 338DB Air Return**

It has been determined some 2014 Montana High Country 338DB models were built with improper furnace ventilation. The steps leading to the upper deck must be replaced to allow the addition of a furnace grill to each step. This service advisory explains how to correct the ventilation.

Models Included: 2014 Montana High Country 338DB
Serial Number Range: EA740045- EA740809
Parts Required: (1) - KRV # 355802 - Step-Center-HM
(2) - KRV # 389181 - Vent Grill - 23 1/2" x 7" - Cherry
Tools Required: - Screw Gun with Square bit - Tape Measure

REPAIR INSTRUCTIONS**ONE: Remove and Replace Steps**

Step 1 Locate the steps which lead to the upper deck area of the fifth wheel. See Figure 1. Remove the protective plastic from the steps. Locate and remove all attaching screws from the top step and remove the step. The screws will be reused to install the new step. See figure 2 & 3.



Fig. 1

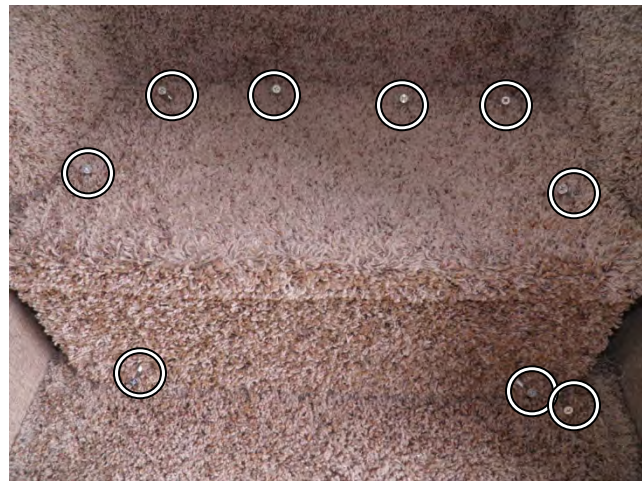


Fig. 2

- Step 2** Locate and remove all attaching screws from the bottom step and remove the step. The screws will be reused to install the new step. See figure 4.

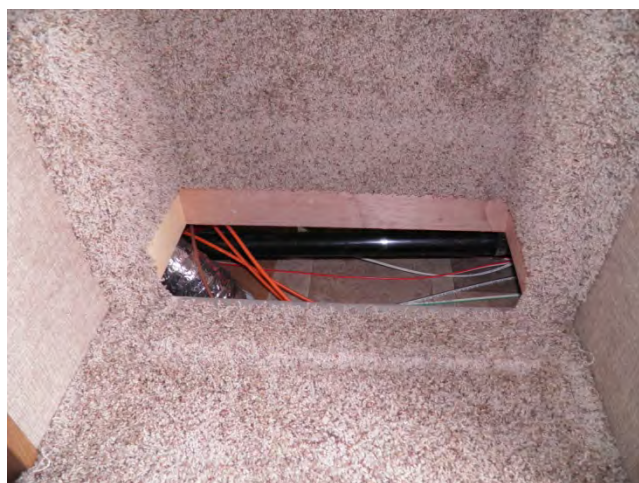


Fig. 3



Fig. 4

- Step 3** Insert the supplied bottom step and secure with screws in the locations indicated in Figure 5.

- Step 4** Insert the supplied top step and secure with screws in the locations indicated in Figure 6.



Fig. 5



Fig. 6

Step 5 Place the vent grills over the step openings and secure in place with the supplied screws. See figure 7.



Fig. 7

TWO: WARRANTY REIMBURSEMENT

Submit the claim on Key Express using **Flat Rate Code # 7120842K** with **Service Advisory # 14-208** noted in the customer complaint section of the form. The amount of time authorized for this repair is 1.0 hours.

Please call Keystone Customer Service at **(866) 273-1450** if you have any questions.

The following vehicles have been corrected prior to leaving the manufacturing facility;

Last 8 Digits of VIN

EA740650	EA740681	EA740721
EA740733 – EA740740	EA740745 - EA740746	EA740758
EA740764	EA740788 – EA740789	EA740796
EA740803		