



Service Action K202: Transmission Control Switch Fails to Rise

SERVICE BULLETIN

09-JAN-14

No.: 6-216NAS

Section: GENERAL INFORMATION

Market: CAN / USA

THIS SERVICE ACTION SUPERSEDES UPDATE PRIOR TO SALE NOTICE UPS6813 WITH IMMEDIATE EFFECT.

DESCRIPTION

The Transmission Control Switch (TCS) may fail to rise when the engine Start/Stop button is pressed (ignition switched 'ON') on a limited number of 2013-2014 model year Jaguar XF, XJ, and XK vehicles within the listed VIN range. Repeated cycling of the engine Start/Stop button may temporarily overcome this issue.

AFFECTED VEHICLES

The VIN range of affected vehicles is:

- XF (X250) U06088-U15793
- XJ (X351) V59424-V63557
- XK (X150) B53037-B54012

WORKSHOP PROCEDURES

Retailers are required to check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Retailers are required to **HOLD** all affected vehicles within the listed VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Refer to Technical Bulletin K202NAS, *Service Action: Transmission Control Switch Fails to Rise*, for detailed repair instructions.

PARTS

No parts required

TOOLS

Refer to Workshop Manual / Service Instruction for any required special tools

WARRANTY

NOTE: Always check DDW to verify that the vehicle is affected by this program prior to undertaking any repairs. Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to Repair Times Searcher (RTS) on TOPIx to obtain the latest repair time. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code 'K202' together with the relevant Option Code. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **31 December 2015** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART No.	QTY. / VALUE
K202	B	Update Transmission Control Switch software	86.99.91	0.20	-	-
K202	C	Update Transmission Control Switch software	86.99.91	0.20	-	-
		Drive in/drive out	10.10.10	0.10	-	-

Normal Warranty policies and procedures apply