

**SERVICE ACTION K263: FUEL FILLER FLAP
ACTUATOR INOPERATIVE**
**SERVICE
BULLETIN**

18-DEC-14	NO.: 6-255NAS	SECTION: GENERAL INFORMATION	MARKET: CAN / USA
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DESCRIPTION

An issue has been identified on a limited number of 2012-2013 model year XF (X250) vehicles where the fuel filler flap actuator may be inoperative.

AFFECTED VEHICLES

The VIN range of affected vehicles is S34737-S53398.

ACTION TO BE TAKEN

Retailers are required to check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Retailers are required to **HOLD** only affected vehicles within the listed VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action.

Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Refer to Technical Bulletin K263NAS, *Service Action: Fuel Filler Flap Actuator Inoperative*, for detailed repair instructions.

PARTS

* when ordering parts, order only the expected percentage demand identified

DESCRIPTION	PART No. / SUNDRY CODE	QTY. / VALUE**	EXPECTED % OF VEHICLES REQUIRING PART*
Fuel filler bowl	C2Z11752	1	100

TOOLS

Refer to Workshop Manual for any required tools

WARRANTY

NOTE: check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPlx to obtain the latest repair time.

Warranty claims must be submitted quoting Program Code '**K263**' together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **30 November 2016** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART No. / SUNDRY CODE	QTY. / VALUE
K263	B	Fuel filler bowl - Renew	05.10.20	0.20	C2Z11752	1
K263	C	Fuel filler bowl - Renew Drive in/drive out	05.10.20 10.10.10	0.20 0.10	C2Z11752 -	1 -

Normal Warranty policies and procedures apply