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Title: 2010 and Newer Vehicle Air Conditioning Diagnostics (Start Here)

Applies To: Post 2010 NGV

CHANGE LOG

12/11/2014 - Added Pre-2010 information to reference dealer to Pre-2010 Resource Center. Adjusted document to make it easier to find in iKnow.
12/8/2014 - Formatted article to template standard.
11/13/2014 - Added Other documents from HVAC Resource Center
11/06/2014 - Added SRT's adjusted format
10/28/2014 - Author updated for feedback purposes

DESCRIPTION

This document addresses Air Conditioning issues on the following 2010 to 2014 vehicles with a BCM.

The following procedures will guide the user through : Common Air Conditioning failure areas, diagnostic tools, SRTs, and warranty filing.

For anything Pre-2010: Please go to the Pre-2010 A/C HVAC Resource Center located at : IK1900156.

SYMPTOM(s)

No cold air, not cold enough, or no air flow though vents.

Diagnostic Trouble Code(s) & Dashboard Indicator Light(s):

SPN	FMI	Description
2609	16	A/C High Pressure Protection
1079	1	5 volt sensor supply below normal
3985	9	A/C Control Head Circuit Failed To Communicate With Body Controller
1552	2	A/C Control Head Temperature Mix DM1
3981	2	A/C Control Head Mode Fault DM1
3984	2	A/C Control Head Air Inlet DM1
2058	9	Rear A/C Data Link Communication Failure
2058	14	Rear A/C Data Link Communication Failure
3982	2	A/C Rear Blower Speed Control Switch Error
3983	2	Rear A/C Temperature Control Switch Error
520465	2	A/C Control Head Multiple Motor Faults

Customer Observations or Concerns:

- Malfunction Indicator Light (MIL)

- No Cab Air Conditioning
- Not blowing cold enough
- No air flow though vents.
- No Rear Air Conditioning
- Inoperative MaxxPro No Idle Air Conditioning System

SPECIAL TOOL(s) / SOFTWARE

Tool Description	Tool Number	Comments	Instructions
Robinair Air Conditioning Machine or equivalent	34988	Used for recover, Vacuum, and Performance test A/C system	Not Applicable

SERVICE PARTS INFORMATION

Kit Description	Part Number	Quantity Required	Notes
Not Applicable	Not Applicable	Not Applicable	Not Applicable

Please see likes below for parts information as this article covers multiple models.

Parts Catalog

PROCEDURE OVERVIEW:

NOTE:

Do not start engine until steps 2-4 have been completed. If the engine has been run recently, allow the vehicle to sit for one hour to allow system pressures to stabilize.

Before starting to diagnose the problem, it is important to consider the following:

- Are there Air Conditioning related AFC's open?
- Was the vehicle recently in for an Air Conditioning repair in which the system was not properly filled or serviced?
- Have there been recent Air Conditioning repairs and a fault code not cleared?

If the A/C issue is known (blown off hose, visible dye, inoperative blower motor) go directly to the respective steps or iKNow articles listed below. Otherwise, go to step 1.

- **IK1900226 A/C Control Head Issues**
- **IK1900225 A/C Mechanical Pressures diagnostics**
- **IK1900223 A/C Sensor/ Electronic Issues**
- **IK1900198 12V-No Idle HVAC Unit**
- **IK1900227 Rear A/C Electrical and Mechanical Diagnostics**

DIAGNOSTIC STEPS

Step	Action	Decision
1	**Customer Interview:** Review the Repair Order to determine the following:	**Yes:** cab A/C works correctly but rear not: Go to step 7.

	• Have you had the vehicle serviced recently? When and where? Was there an A/C related service performed during that service? • Does issue concern the passenger compartment, the sleeper, or both? • If equipped with a No-Idle system does the issue only happen when utilizing the No-Idle System? Is the problem confined to the rear A/C system while the Cab A/C works correctly?	**YES:** concern is with MaxxPro No-Idle unit: Go to IK1900198 **No:** to step 2.

Step	Action	Decision
	Is the problem confined to the operation or performance of the MaxxPro No Idle system?	
2	**Preliminary checks:** **Note:** Do not start engine until steps 2-4 have been completed. If the engine has been run recently, allow the vehicle to sit for one hour to allow system pressures to stabilize. Perform a visual check of the A/C system to verify that no obvious problems are present. With the engine off, inspect the following items: • Compressor and clutch mounting • Compressor clutch coil wiring and connection • Compressor drive belt and belt tensioner • A/C hoses and connections • Condenser mounting • Condenser fins (blockage by debris) • Receiver-drier mounting • Expansion valve mounting • Filter element • Fresh air module drains • Fresh air module mounting and overall condition • Electrical connections to pressure transducer and low pressure switch • Electrical connections to actuators for airflow doors (recirculate, temperature, and mode doors) • Fan speeds and mode door operation Were any issues found?	**Yes:** Repair as necessary. Restore sys operational condition and operate the A determine if the complaint was correcte **No:** Go to step 3.

Step	Action	Decision
3	**Diagnostic Trouble Codes:** Check for A/C related DTC's: Are any A/C related DTC's found?	**Yes:** Go to FAULT CODES in IK190020 **No:** Go to step 9.

Step	Action	Decision
4	**Static Pressure:** **NOTE:** Have the engine OFF and A/C system at ambient temperature when measuring static pressure.If the engine has been run recently, allow the vehicle to sit for a minimum of one hour to allow system pressures and temperatures to stabilize. 1. Inspect high and low side Schrader valves for presence of dye and pooling of oil in valve. 2. Connect gauges to the A/C system and record static pressure readings. 3. Use a temperature probe to determine the ambient temperature within 1 or 2 degrees. Record the measured temperature. 4. Locate the ambient temperature on the chart below and compare the vehicle's static pressure to the chart pressure.	**Yes:** Go to step 5. **No:** Go to Air Conditioning Mechanical Pressures Diagnostics IK1900225

Temp °F	Temp °C	R134A PSIG
40 °F	4.4 °C	35
45 °F	7.2 °C	40
50 °F	10.0 °C	45
55 °F	12.8 °C	51
60 °F	15.6 °C	57

65 °F	18.3 °C	64
70 °F	21.1 °C	71
75 °F	23.9 °C	78
80 °F	26.6 °C	86
85 °F	29.4 °C	95
90 °F	32.2 °C	104
95 °F	35.0 °C	113
100 °F	37.7 °C	124
105 °F	40.5 °C	134
110 °F	43.3 °C	146

Are the A/C pressures in spec?

Step	Action	Decision
5	**Compressor Engagement:** Start engine. Turn the A/C on. Verify compressor engagement. Does the compressor engage?	**Yes:** Go to step 6. **No:** Go to Air Conditioning Electrical Dia IK1900223

Step	Action	Decision
6	**Performance Test:** Check the System Performance by performing the following steps: A. Park the vehicle so there is no solar loading and no wind. B. Position a thermometer approximately 30 to 60 cm (12-24 inches) in front of the vehicle grille. C. Engage the engine cooling fan (unless viscous fan drive). D. Close the hood, being careful not to damage the equipment. E. Insert a thermometer into the passenger side, left instrument panel vent. Do not allow the thermometer to touch the sides of the duct. Insert a second thermometer into the lower passenger bunk vent F. Start the engine and raise the idle speed to 1500 rpm. G. Open windows and close both cab doors. H. Set the mode control to: NORM A/C; Highest blower speed; Coldest cooling temperature. I. Operate the system for five minutes, or until gauge readings settle. J. Record the following data: Test Point / Value Ambient Air Temperature Relative Humidity Cab Air duct Temp **Low-Side psi @ 1500 RPM** Compressor on (cut-in PSI) Compressor off (cut-out PSI) **High-Side psi @ 1500 RPM** Compressor on (cut-in PSI) Compressor off (cut-out PSI) Lower Passenger bunk vent temp K. Compare gauge readings, vent temperature, ambient temperature, and humidity to the appropriate HVAC System Pressure Test Chart below. Does the Cab and rear HVAC operate correctly?	**Yes:** System is operating correctly. Discuss concern with customer. **No:** gauge readings are out of specifica Air Conditioning Mechanical Pressures Diagnostics IK1900225 **No:** gauge readings are correct but cab temperature is out of specification: Go t Air Conditioning Control Head Diagnostics IK1900226

Step	Action	Decision
7	**Rear A/C Test:**	**Yes:** rear HVAC system operates correc

	D. Turn cab temperature switch to coldest position. E. Shut both cab doors and open both windows. F. Use the dash SLPR-FAN switch to vary rear blower speed from lowest to highest speed. G. Use the dash SLPR-TEMP switch to vary sleeper temperature from warmest setting to the coldest setting. H. Use the Rear HVAC Control panel blower switch to raise and lower rear blower speed. I. Use the Rear HVAC Control panel TEMP switch to raise and lower the duct air Temperature. J. Review rear duct temperature recorded in step-6 Do the dash SLPR-FAN and SLPR-TEMP switches control the rear A/C?	**No:** Rear A/C does not function: Go to F Conditioning Electrical and Mechanical Diagnostics **IK1900227** **No:** rear control panel TEMP and FAN switc inoperative while SLPR-TEMP and SLP switches function: *Go to Rear A/C Contr Inoperative **IK1900231*** **No**: one or both SLPR TEMP and SLPR switches are inoperative but rear control TEMP and FAN switches functions corre to Sleeper Fan and Sleeper TEMP Switc Inoperative **IK1900232** **No**: Front and rear controls function corr rear A/C blows warm air: Go to Rear A/C Warm Air **IK1900231**

Do the rear control panel blower speed and temperature switches control the rear A/C?

Does the stabilized rear duct temperature from step-6 meet specifications (See appropriate 2010 HVAC SYSTEM PRESSURE TEST CHART)?

WARRANTY INFORMATION:

Standard Repair Times: Due to the variety of vehicle confirgurations and number of components affected, reference the SRT Manual (quick links below) for repair times.

Description
A/C SYSTEM PRELIMINARY DIAGNOSIS (EXCEPT 5000, 9000 SERIES), PERFORM
A/C MECHANICAL PRESSURES DIAGNOSIS (EXCEPT 5000, 9000 SERIES), PERFORM
A/C ELECTRICAL DIAGNOSIS (EXCEPT 5000, 9000 SERIES) , PERFORM
A/C CONTROL HEAD DIAGNOSIS
A/C REAR UNIT ELECTRICAL AND MECHANICAL DIAGNOSIS (EXCEPT 5000,9000 SERIES), PERFORM

SRT Manual

Other Resources:

Document Number	Description
S16046	HEAT VENTILATION AIR CONDITIONING (HVAC) FOR 2010 - 3200 Bus, DuraStar®, TerraStar™, TranStar®, WorkStar® Models
0000002221	HEAT VENTILATION AIR CONDITIONING (HVAC) FOR 2010 ProStar and LoneStar Models (Formerly S16047)
IK1900207	2010 and Later ProStar and LoneStar HVAC Information
IK1900022	A/C Refrigerant and Oil Capacities

air conditioning air conditioning

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