

<b>Reference</b>	SSM72034
<b>Models</b>	XJ / X351 XF / X250
<b>Title</b>	XJ & XF All Wheel drive (Only) Transfer Case front flange leak
<b>Category</b>	Driveline
<b>Last modified</b>	24-Oct-2014 00:00:00
<b>Symptom</b>	508000 Transfer Case Concerns
<b>Attachments</b>	Pictures.pdf
<b>Content</b>	<p><b>Concern:</b> There is an oil leak from the transfer case flange, to front prop shaft please see the attached pictures, on XJ and XF All Wheel Drive vehicles only</p> <p><b>Cause:</b> Engineering are investigating the cause of this issue and require the flowing action.</p> <p><b>Action:</b> If any dealer sees this condition, please raise an EPQR and replacement of both Transfer Case &amp; Front Prop shaft are required, please take a pictures of the complete length of Prop shaft &amp; Transfer case and attach them to the EPQR, and please retain all replaced parts for return to the factory and provide the following on the EPQR</p> <p>Please supply dealer details in full please</p> <ol style="list-style-type: none"> <li>1 Dealer address in full with dealer PAG code</li> <li>2 Dealer contact name and email address</li> <li>3 Contact phone and dealer phone numbers</li> <li>4 The weight and size of the boxed part or parts</li> </ol> <p>Technicians - Please score the SSM and provide feedback if you scored it 1 - 3 stars.</p> <p>1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern. 3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern. 5 = Excellent – All required information provided to resolve the customer concern.</p>