

SERVICE ACTION K250: UNDERTRAY REWORK TO REMOVE STEERING GEAR GAITER FOUL

SERVICE BULLETIN

15-OCT-14

No.: 6-249NAS

Section: GENERAL INFORMATION

Market: CAN / USA

THIS SERVICE ACTION REPLACES UPS5914 WITH IMMEDIATE EFFECT

DESCRIPTION

An issue has been identified on a limited number of 2015 model year XJ (X351) where a noise and vibration from the front of the vehicle is evident when turning the steering wheel at low speed.

AFFECTED VEHICLES

The VIN range of affected vehicles is V75431-V76851.
See the attached list of specific affected VINs.

WORKSHOP PROCEDURES

Retailers are required to check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action. Retailers are required to **HOLD** only affected vehicles in the above VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Refer to Technical Bulletin K250NAS: *Undertray Rework To Remove Steering Gear Gaiter Foul*, for detailed repair instructions.

PARTS

DESCRIPTION	PART No. / SUNDRY CODE	QTY. / VALUE*	EXPECTED % OF VEHICLES REQUIRING PART*
Rivet	XR813185	2	100

* - when ordering parts, order only the expected percentage demand of parts identified

TOOLS

Refer to Workshop Manual / Service Instruction for any required tools

WARRANTY

△ NOTE: Check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code 'K250' together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **31 October 2016** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART NO. / SUNDRY CODE	QTY. / VALUE
K250	B	Front undertray modification - Both sides	05.10.60	0.60	XR813185	2
K250	C	Front undertray modification - Both sides Drive in/drive out	05.10.60 10.10.10	0.60 0.10	XR813185 -	2 -

Normal Warranty policies and procedures apply

**SERVICE ACTION K250: AFFECTED VIN LIST -
UPDATED 14 OCTOBER**

CANADA

VIN	Retailer Number / Name	Sold / Retailer Stock [as of 14 October]
V75839	4201 Jaguar Toronto	Retailer Stock
V75708	6058 Jaguar of Calgary	Retailer Stock

USA

V76060	Alpine Jaguar	Sold
V75551	Autobahn Motorcars	Sold
V75978	Barrett Jaguar	Retailer Stock
V75697	Cole European	Retailer Stock
V75557	Galpin Jaguar	Retailer Stock
V75601	Galpin Jaguar	Sold
V75747	Hennessy Jaguar	Retailer Stock
V75963	Hennessy Jaguar	Retailer Stock
V75998	Hennessy Jaguar	Retailer Stock
V76002	Hennessy Jaguar	Retailer Stock
V75829	Hennessy Jaguar Gwinnett	Sold
V75581	Hornburg Jaguar Los Angeles	Sold
V75654	Hornburg Jaguar Los Angeles	Sold
V75668	Hornburg Jaguar Los Angeles	Sold
V75762	Hornburg Jaguar Los Angeles	Sold
V76034	Hornburg Jaguar Los Angeles	Retailer Stock
V75517	Hornburg Jaguar Santa Monica	Retailer Stock
V75555	Jaguar Asheville	Sold
V75980	Jaguar Birmingham	Sold
V76043	Jaguar Chattanooga	Retailer Stock
V76095	Jaguar Dallas	Retailer Stock
V75528	Jaguar Fort Myers	Sold
V75530	Jaguar Fort Myers	Retailer Stock
V75569	Jaguar Fort Myers	Sold
V75579	Jaguar Fort Myers	Sold
V75736	Jaguar Fort Myers	Retailer Stock
V75740	Jaguar Fort Myers	Retailer Stock
V75800	Jaguar Fort Myers	Retailer Stock
V75802	Jaguar Fort Myers	Sold
V75672	Jaguar Honolulu	Retailer Stock
V75712	Jaguar Honolulu	Retailer Stock
V75728	Jaguar Honolulu	Retailer Stock
V76068	Jaguar Houston North	Retailer Stock
V76212	Jaguar Houston North	Retailer Stock
V76296	Jaguar Houston North	Retailer Stock
V75695	Jaguar Huntsville	Sold
V75638	Jaguar Jackson	Retailer Stock
V75561	Jaguar Manhattan	Retailer Stock
V75599	Jaguar Mission Viejo	Retailer Stock
V75735	Jaguar Mission Viejo	Sold

V75778	Jaguar Mission Viejo	Retailer Stock
V75780	Jaguar Mission Viejo	Retailer Stock
V76050	Jaguar Mission Viejo	Retailer Stock
V75454	Jaguar Newport Beach	Sold
V75463	Jaguar Newport Beach	Sold
V76032	Jaguar Newport Beach	Retailer Stock
V76041	Jaguar Newport Beach	Sold
V76075	Jaguar Newport Beach	Retailer Stock
V76292	Jaguar North Point	Retailer Stock
V76714	Jaguar North Scottsdale	Retailer Stock
V76071	Jaguar of Shreveport	Retailer Stock
V76074	Jaguar of Shreveport	Retailer Stock
V76170	Jaguar of Tampa	Retailer Stock
V75603	Jaguar Orlando	Retailer Stock
V75944	Jaguar Orlando	Retailer Stock
V75974	Jaguar Orlando	Retailer Stock
V75559	Jaguar Palm Beach	Retailer Stock
V75563	Jaguar Palm Beach	Sold
V75594	Jaguar Palm Beach	Retailer Stock
V75667	Jaguar Palm Beach	Retailer Stock
V75748	Jaguar Palm Beach	Retailer Stock
V75940	Jaguar Palm Beach	Retailer Stock
V76011	Jaguar Palm Beach	Retailer Stock
V76030	Jaguar Palm Beach	Retailer Stock
V76165	Jaguar San Juan	Retailer Stock
V76282	Jaguar San Juan	Sold
V75636	Jaguar Southwest Houston	Retailer Stock
V75674	Jaguar Southwest Houston	Retailer Stock
V75676	Jaguar Southwest Houston	Retailer Stock
V75788	Jaguar Southwest Houston	Sold
V75797	Jaguar Southwest Houston	Sold
V75808	Jaguar Southwest Houston	Retailer Stock
V76117	Jaguar Southwest Houston	Retailer Stock
V75596	Jaguar Tulsa	Retailer Stock
V76048	Jaguar West Ashley	Sold
V75960	Scott Jaguar	Retailer Stock
V76129	Scott Jaguar	Sold
V75821	THE COLLECTION	Retailer Stock
V75439	Warren Henry Jaguar	Sold
V75441	Warren Henry Jaguar	Retailer Stock
V75535	Warren Henry Jaguar	Sold
V75804	Warren Henry Jaguar	Retailer Stock
V75806	Warren Henry Jaguar	Sold
V76183	Warren Henry Jaguar	Retailer Stock