

Service Action K197: Instrument Panel Upper Section Replacement

SERVICE BULLETIN

02-MAY-14 | No.: 6-228NAS | Section: GENERAL INFORMATION | Market: CAN / USA

DESCRIPTION

An issue has been identified on a limited number of 2014 model year Jaguar XJ vehicles within the listed VIN range where the incorrect specification glue has been used to adhere the leather to the instrument panel upper section.

AFFECTED VEHICLES

The VIN range of affected vehicles is V58104-V59968.

WORKSHOP PROCEDURES

Retailers are required to check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Retailers are required to **HOLD** all affected vehicles in the above VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action. Affected vehicles already in the hands of customers should be updated at the next available opportunity. Refer to Technical Bulletin K197NAS: *Service Action: Instrument Panel Upper Section Replacement*, for detailed repair instructions.

PARTS

See the attached list of affected vehicles for parts information.

TOOLS

Refer to Workshop Manual for any required tools

WARRANTY

△ NOTE: Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to the Repair Times Searcher (RTS) on TOPIx to obtain the latest repair time. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code '**K197**' together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **31 January 2016** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS / SUNDRY CODE	QTY. / VALUE
K197	A	Instrument panel upper section - Renew	76.46.01	3.6	C2D26848AMS	1
K197	B	Instrument panel upper section - Renew Drive in/drive out	76.46.01 10.10.10	3.6 0.1	C2D26848AMS -	1 -
K197	C	Instrument panel upper section - Renew	76.46.01	3.6	C2D26848AMT	1
K197	D	Instrument panel upper section – Renew Drive in/drive out	76.46.01 10.10.10	3.6 0.1	C2D26848AMT -	1 -
K197	E	Instrument panel upper section - Renew	76.46.01	3.6	C2D26848JMN	1
K197	F	Instrument panel upper section – Renew Drive in/drive out	76.46.01 10.10.10	3.6 0.1	C2D26848JMN -	1 -
K197	G	Instrument panel upper section - Renew	76.46.01	3.6	C2D26848PVJ	1
K197	H	Instrument panel upper section – Renew Drive in/drive out	76.46.01 10.10.10	3.6 0.1	C2D26848PVJ -	1 -

Normal Warranty policies and procedures apply

PARTS / VIN / RETAILER INFORMATION

PART NO.	VIN	RETAILER NAME
C2D26848AMS	V58104	The Collection
	V58135	Hennessy Jaguar
	V58347	Barrett Jaguar
	V58489	Barrett Jaguar
	V58323	Alpine Jaguar
	V58349	Jaguar Cary
C2D26848AMT	V58372	Jaguar Rancho Mirage
	V58379	Jaguar Little Rock
	V58397	Jaguar Anaheim Hills
C2D26848JMN	V58396	JLRNA Fleet Car
	V58589	Jaguar San Diego
C2D26848PVJ	V58225	Hennessy Jaguar
	V58249	Alpine Jaguar
	V58303	Alpine Jaguar
	V58309	Jaguar Ventura
	V58607	Hennessy Jaguar Gwinnett
	V58615	Jaguar Plano
	V58617	Jaguar Louisville
	V58619	Jaguar Hilton Head
	V58633	Galpin Jaguar
	V58656	Jaguar Thousand Oaks
	V58839	Jaguar Dallas
	V59150	JLRNA Fleet Car
	V59196	Jaguar Mission Viejo

 **NOTE:** * when ordering parts, order only the parts identified by VIN