

TECHNICAL BULLETIN  
JTB00160NAS3  
28 APR 2014



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

**This reissue replaces all previous versions. Please destroy all previous versions. Only refer to the electronic version of this Technical Bulletin in TOPIx.**

Changes are highlighted in gray

**SECTION: 501-14**

Front Door Exterior Handle Sticking in the Open Position

**AFFECTED VEHICLE RANGE:**

**XF (X250)**

**Model Year:** 2009 Onwards

**VIN:** R00001 Onwards

**MARKETS:**

NAS

**CONDITION SUMMARY:**

**Situation:** After opening either front door with the exterior handle, the following may occur:

- the exterior door handle may 'stick' in the open position;
- the door may not latch, and;
- with the ignition 'ON', the 'door open' warning will be activated.

**Cause:** This may be caused by the handle binding between the body panel and the lock barrel.

**Action:** Should a customer express this concern, follow the Service Instruction outlined below.

**PARTS:**

JLM21206

Oil and grease kit.

Quantity: 1

**WARRANTY:**



**NOTE:** Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.



**NOTE:** DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Exterior door handle - Front - Rework - Left-hand or right-hand	<b>10.10.99</b>	0.2	41	C2Z3509XXX
Exterior door handle - Front - Rework - Left-hand and right-hand	<b>76.95.56</b>	0.3	41	C2Z3509XXX



**NOTE: Normal Warranty policies and procedures apply.**

### **SERVICE INSTRUCTION:**

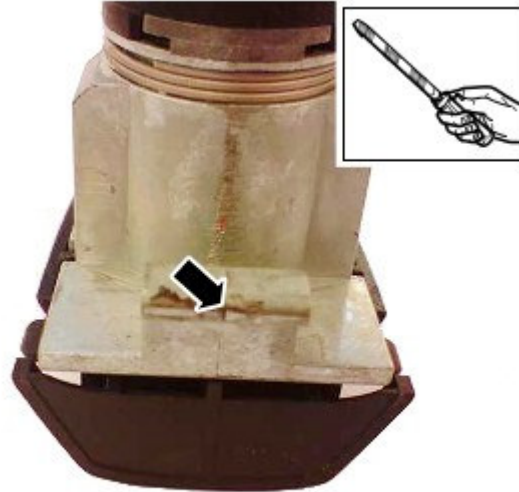
1. Remove the affected front exterior door handle(s) [refer to TOPIX Workshop Manual, section 501-14].

2.  **CAUTION: Remove only the burr and split line; DO NOT remove any material from the radius.**




**CAUTION: Do not remove any material from the right-hand exterior door handle bezel.**

**Left-hand only:** place the door lock cylinder with the key slot face down and file the moulding split line to remove the burr from the radius.



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3.  **NOTE: Using a suitable degreaser, clean the handle before and after removing the moulding split line.**



**NOTE: Remove only the moulding split line; DO NOT remove any material from the door handle strap.**

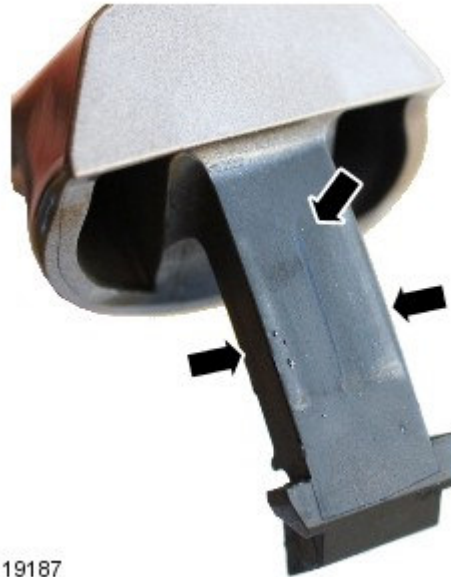
**Left-hand and right-hand:** using suitable 800-grit abrasive cloth, remove the moulding split line from the center of the door handle strap.



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4.  **NOTE: Do not use excessive lubricant.**

**Left-hand and right-hand:** lubricate the handle strap face surface and side surfaces using a KSP 105 from the oil and grease kit.



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5.  **NOTE: Using a suitable degreaser, clean the handle before and after removing the burr/flash.**


 **NOTE: Do not use excessive lubricant.**

**Left-hand and right-hand:** using suitable 800-grit abrasive cloth, remove the burr/flash from both rear edges of the strap until smooth (arrowed in graphic).

- Lubricate the rear face and sides using KSP 105 from the oil and grease kit.



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6.  **NOTE: Do not remove the retaining screw completely.**

Loosen the retaining screw and slide the handle securing plate rearwards, ensuring the location lugs are tight against the door panel aperture.

- Tighten the retaining screw.



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7. Install the exterior front door handle(s) [refer to TOPIx Workshop Manual, section 501-14].