

# Service Action K207: Incorrect Rear Stabilizer Bar Fitted

SERVICE BULLETIN

16-APR-14

No.: 6-226NAS

Section: GENERAL INFORMATION

Market: CAN/USA

THIS SERVICE ACTION SUPERSEDES UPS7513 WITH IMMEDIATE EFFECT

#### **DESCRIPTION**

An issue had been identified on a small number of 2014 model year Jaguar XJR (X351) vehicles within the listed VIN range which have been manufactured with the incorrect specification rear stabilizer bar (a 17-mm stabilizer bar has been fitted; correct specification is 18-mm).

#### **AFFECTED VEHICLES**

The VIN range of affected vehicles is V51872-V63402.

## **WORKSHOP PROCEDURES**

Retailers are required to check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Retailers are required to **HOLD** all affected vehicles within the listed VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Refer to Technical Bulletin K207NAS: Service Action: Incorrect Rear Stabilizer Bar Fitted, for detailed repair instructions.

## **PARTS**

DESCRIPTION	PART No. / SUNDRY CODE	QTY. / VALUE	EXPECTED % OF VEHICLES REQUIRING PARTS*
Rear Stabilizer Bar	C2P23536	1	100
Bush	C2P18877	2	100
Bolt	C2P7261	2	100
Bolt	C2P7262	2	100

 $\triangle$  NOTE: \* when ordering parts, order only the expected percentage demand of parts identified

#### **TOOLS**

Refer to Workshop Manual / Service Instruction for any required tools

## WARRANTY

NOTE: Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Always refer to DDW to obtain the latest repair time. Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code '**K207**' together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **30 April 2016** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART No. / SUNDRY CODE	QTY. / VALUE
K207	В	Rear stabilizer bar – Renew	64.91.19	1.3	C2P23536 C2P18877 C2P7261 C2P7262	1 2 2 2
		Four-wheel Alignment Check	57.65.11	0.8	-	-
K207	С	Rear stabilizer bar – Renew	64.91.19	1.3	C2P23536 C2P18877 C2P7261 C2P7262	1 2 2 2
		Four-wheel Alignment Check	57.65.11	0.8	-	-
		Drive in/drive out	10.10.10	0.1	-	-

Normal Warranty policies and procedures apply