
Rear seat heating cannot be activated

Topic number	LI54.21-P-057930
Version	3
Design group	54.21 Control modules/modules
Date	01-23-2014
Validity	Special equipment codes: 872 (Left and right rear seat heater), 876 (Interior lights package) Model year codes: 802, 803 or 804, not 804+054
Reason for change	Availability of software
Reason for block	

Complaint:

The rear seat heating cannot be activated when the customer has set the ambiance illumination to "Neutral" and "Stage 1" or "Stage 2" in the instrument cluster.

Cause:

Software error in rear control unit.

Remedy:

Install the new software in the rear control unit.

Vehicles with model year codes 803+053, 804-054:

The software is available on:

Xentry 09/2013 with add-on 3333

Xentry 11/2013 with add-on 3334

Xentry 01/2014 with add-on 3335

Xentry 03/2014 and higher

Vehicles with model year codes 802, 803-053:

The software is available on:

Xentry 09/2013 with add-on 3348

Xentry 11/2013 with add-on 3349

Xentry 01/2014 with add-on 3350

Xentry 03/2014 and higher

Please do not replace any parts.

Symptoms

Body / Seat / Seat heater/comfort heater / Seat heater nonfunctional

Control unit/fault code

Control unit	Fault code	Fault text
Rear - Rear control unit (N10/8) (RBC166)	-	-

Work units

Op. no.	Operation text	Time	Damage code	Note
54-1011	PERFORM QUICK TEST		5480Z TI	
54-0991	REAR CONTROL UNIT: INSTALL SOFTWARE (AFTER QUICK TEST)		5480Z TI	

WIS-References

Document number	Title	Note	Allocation
AD00.00-P-2000-04B	Connect STAR DIAGNOSIS		Remedy

Validity

Vehicle	Engine	Transmission
GL (166)	*	*
M (166)	*	*