

Rear seat heating cannot be activated

Topic number	LI54.21-P-057930
Version	2
Design group	54.21 Control modules/modules
Date	01-02-2014
Validity	Special equipment codes: 872 (Left and right rear seat heater), 876 (Interior lights package) Model year codes: 802, 803 or 804, not 804+054
Reason for change	Availability of measure
Reason for block	

Complaint:

The rear seat heating cannot be activated when the customer has set the ambiance illumination to "Neutral" and "Stage 1" or "Stage 2" in the Instrument Cluster.

Cause:

Software error in rear control unit.

Remedy:

Install the new software in the rear control unit.

Vehicles with model year codes 803+053, 804-054:

The software is not yet available.

Vehicles with model year codes 802, 803-053:

The software is not yet available.

Please do not replace any parts.

Advise the customer to operate the ambiance illumination in color "Neutral" at "Stage 3" or higher until the remedy becomes available.

Symptoms
Body / Seat / Seat heater/comfort heater / Seat heater nonfunctional

Control unit/fault code		
Control unit	Fault code	Fault text
Rear - Rear control unit (N10/8) (RBC166)	-	-

Work units				
Op. no.	Operation text	Time	Damage code	Note
54-1011	PERFORM QUICK TEST		5480Z T1	
54-0991	REAR CONTROL UNIT: INSTALL SOFTWARE (AFTER QUICK TEST)		5480Z T1	

WIS-References			
Document number	Title	Note	Allocation
AD00.00-P-2000-04B	Connect STAR DIAGNOSIS		Remedy

Validity		
Vehicle	Engine	Transmission
GL (166)	*	*
M (166)	*	*