

TECHNICAL BULLETIN
JTBO0240NAS2
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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

This reissue replaces all previous versions. Please destroy all previous versions. Only refer to the electronic version of this Technical Bulletin in TOPIx.

Changes are highlighted in gray

SECTION: 501-17

Rattle Noise from Roof Opening Panel / Headliner Area

AFFECTED VEHICLE RANGE:

XF (X250)
Model Year: 2009-2013
VIN: R00019-U08603

MARKETS:

NAS

CONDITION SUMMARY:

Situation: A 'rattle' noise from around the roof opening panel / headliner area may be present while driving.

Cause: This may be caused by torque relaxation of the roof opening panel fixing screws.

Action: In the event of a customer concern of the above, refer to the appropriate Service Instruction (1 or 2) outlined below.

PARTS:

No Parts Required

TOOLS:

Refer to Workshop Manual for any required special tools.

WARRANTY:

 **NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.**

 **NOTE: DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.**


DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Roof opening panel cassette bolts - Remove, apply thread lock, and tighten - VIN R00019-S22349	76.95.87	2.1	33	C2Z11152
Roof opening panel cassette bolts - Tighten only - VIN S22350-U08603	76.95.87	2.1	33	C2Z11152

 **NOTE: Normal Warranty policies and procedures apply.**

SERVICE INSTRUCTION 1:



NOTE: VIN R00019-S22349 ONLY.

1.  **CAUTION: Before starting this Service Instruction, protect the complete interior of the car from damage, staining, and/or dirt. Make sure suitable clean gloves are worn especially when handling the headliner.**



CAUTION: Make sure the headliner is fully supported and that the wiring harnesses are not damaged during positioning.



NOTE: Some steps require the aid of another technician.

Lower the headliner (see TOPIX Workshop Manual, section 501-05: Headliner).

- Follow steps 1, 3-7, 10-16, and 18-19 to lower the headliner.

2.  **CAUTION: Only remove one bolt at a time.**



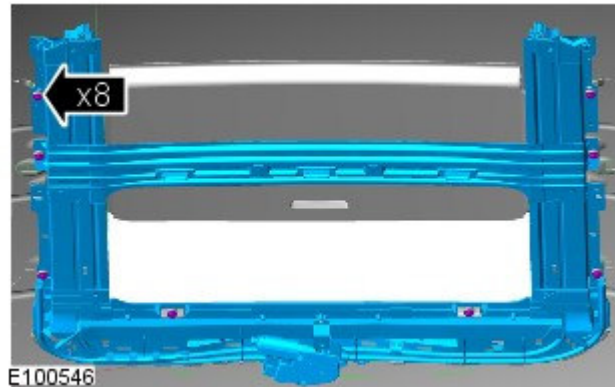
CAUTION: If installed, note the installed position of the spacer washer.



CAUTION: Make sure that the bolt thread is clear from debris.



NOTE: Suitable thread lock adhesives include Loctite 270, Loctite 272, Loctite 278, or 3M Rite-Lok RT01.



Apply suitable thread locking adhesive to the eight (8) bolts:


- Remove one bolt.
- Apply suitable thread locking adhesive to the thread on the bolt.
- Install the bolt; torque to 9Nm.
- Repeat the procedure to the other 7 bolts.

3. To install the headliner reverse, the removal procedure in step 1 of this Service Instruction.

SERVICE INSTRUCTION 2:



NOTE: VIN S22350-U08603 ONLY.

1.  **CAUTION: Before starting this Service Instruction, protect the complete interior of the car from damage, staining, and/or dirt. Make sure suitable clean gloves are worn especially when handling the headliner.**



CAUTION: Make sure the headliner is fully supported, and that the wiring harnesses are not damaged during re-positioning.



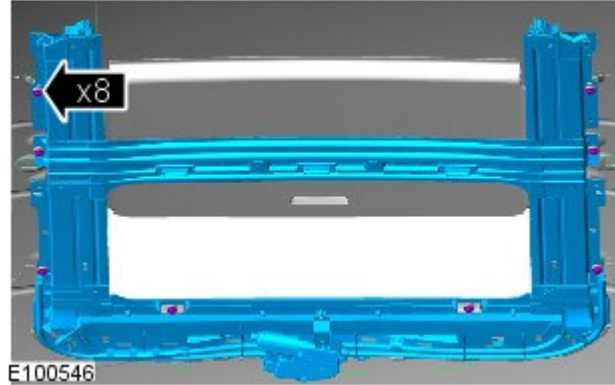
NOTE: Some steps require the aid of another technician.

Lower the headliner (see TOPIX Workshop Manual, section 501-05: Headliner).

1. Follow steps 1, 3-7, 10-16, and 18-19 to lower the headliner.

2.  **CAUTION: If installed, note the installed position of the spacer washer.**

Tighten all eight (8) bolts; torque to 9Nm.



3. To install the headliner, reverse the removal procedure in step 1 of this Service Instruction.