

- ATTENTION:**
- GENERAL MANAGER
 - PARTS MANAGER
 - CLAIMS PERSONNEL
 - SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2015MY Legacy Models

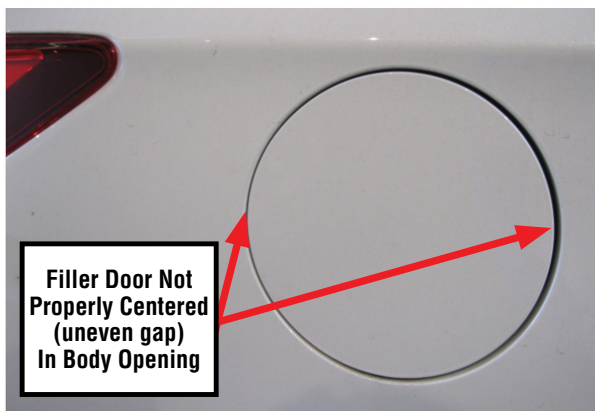
NUMBER: 09-58-14

SUBJECT: Procedure to Improve Fit and Operation of the Fuel Filler Door (Flap)

DATE: 09/26/14

INTRODUCTION

This bulletin provides a service procedure to improve the fit of the fuel filler door to the body. The procedure will also address customer concerns of the fuel door not opening properly when using the inside release lever. Photos of each condition are shown below.



COUNTERMEASURE IN PRODUCTION

A countermeasure to adjust the positioning of the fuel filler door assembly was been incorporated into production starting with VIN **F3016878**.

SERVICE PROCEDURE / INFORMATION

Step 1- Using a 10mm deep-well socket, remove the hex cap nut securing the outer body color panel to the plastic inner portion of the filler door.



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CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

SUBARU OF AMERICA, INC. IS ISO 14001 COMPLIANT

ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

IMPORTANT: Always take the proper precautions to protect the vehicle finish (e.g. gloves as shown in these photos).

Step 2- Fully extend the filler door to the open position. While supporting the plastic portion of the filler door assembly with one hand, push the outer body color panel inward toward the body with the other hand to shift the relative position of the outer body color panel on the plastic inner filler door. In some cases, when the outer panel shifts inward, a “click” sound may be heard.



Step 3- Reinstall the 10mm cap nut and torque to 5.5 ft. lbs.

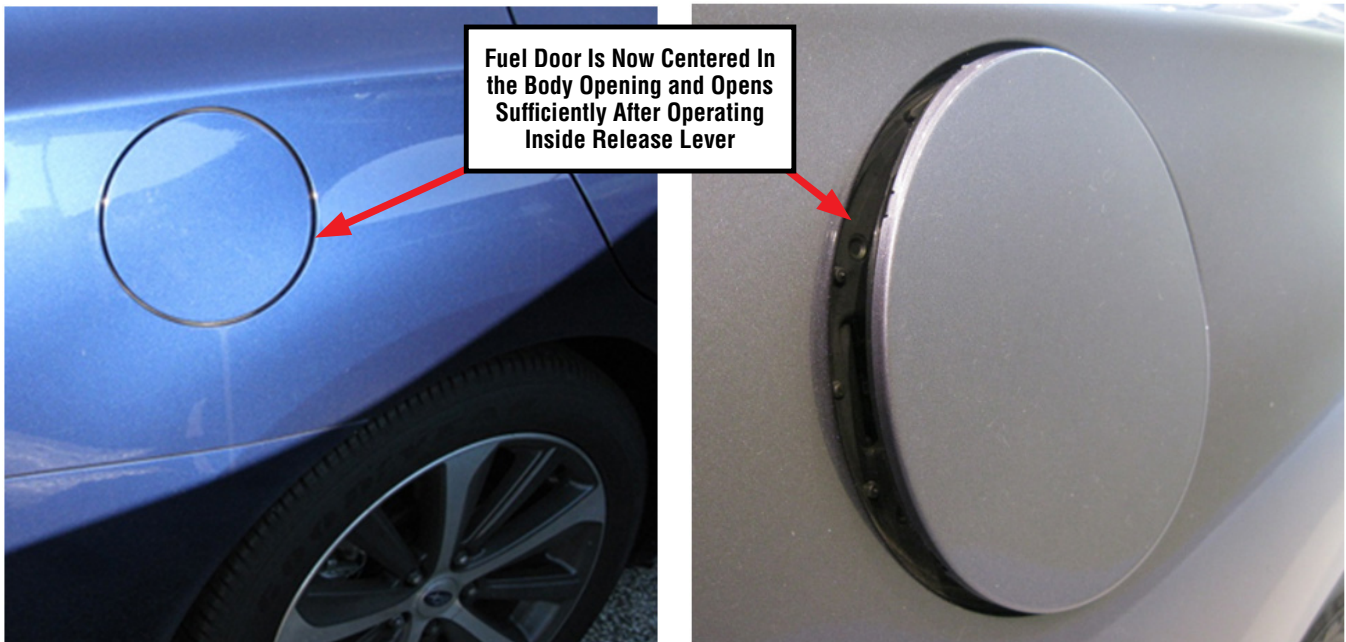
Step 4- Set the parking brake to keep the vehicle from moving.

Step 5- Using your body weight, shift the inner fuel saucer assembly forward as shown in the photos below. Your thumbs can be used on either the saucer inner edge and / or the hinge assembly.



Continued...

Step 6- Confirm proper fit of the fuel door to the body and verify proper inside release lever operation. If the condition(s) persist, the complete fuel door / saucer assembly will need to be replaced.



WARRANTY / CLAIM INFORMATION

For vehicles within the Basic New Car Limited Warranty period, this repair may be claimed using the following information:

LABOR DESCRIPTION	LABOR OPERATION #	FAIL CODE	LABOR TIME
2015 LEGACY FUEL FILLER DOOR ADJUSTMENT	A916-468	XAR-88	0.3
FUEL FILLER DOOR / CUP / SAUCER ASSY. R&R	A926-421	XIK-03	0.4

REMINDER: SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time. **Always refer to STIS for the latest service information before performing any repairs.**