



# Service Bulletin



## SERVICE UPDATE

**SUBJECT:** Service Update for Inventory Vehicles Only  
Possible Loose Spark Plug Wires  
Expires October 31, 2015

**MODELS:** 2014 Chevrolet Corvette and Silverado LD  
2014 GMC Sierra LD  
All Equipped With Gen V Gas 5.3/6.2L V-8 or 4.3L V-6 Engine (RPO L83/L86/LT1/LV3)

This service update involves vehicles in dealer inventory only and will expire October 31, 2015.

### PURPOSE

This bulletin provides a service procedure to inspect and verify the installation of the spark plug wires on **certain** 2014 Model Year Corvette, Silverado LD and Sierra LD vehicles equipped with a Gen V Gas 5.3/6.2L V-8 or 4.3L V-6 Engine (RPO L83/L86/LT1/LV3). These vehicles may have loose spark plug wires that are not secured at the spark plug or coil attachment. Loose spark plug wires can cause a misfire condition resulting in P0300 DTC being set with MIL ("Service Engine Soon" light). Continued operation with this condition could result in damage to the catalytic converter.

**This service procedure should be completed on involved vehicles currently in dealership inventory as soon as possible but no later than October 31, 2015, at which time this bulletin will expire.**

### VEHICLES INVOLVED

All involved vehicles are identified by VIN in the Global Warranty Management System – Investigate Vehicle History Application. Dealership technicians should always check this site to confirm vehicle involvement prior to beginning any required inspections and/or repairs. It is important to routinely use this tool to verify eligibility because not all similar vehicles may be involved regardless of description or option content.

Additionally, a list of involved vehicles currently in dealer inventory is available on the "Service Update Bulletin Information" link under the "Service" tab in GM GlobalConnect (US) or attached to the GlobalConnect message (Canada) used to release this bulletin.

## PART INFORMATION

No parts are required for this bulletin.

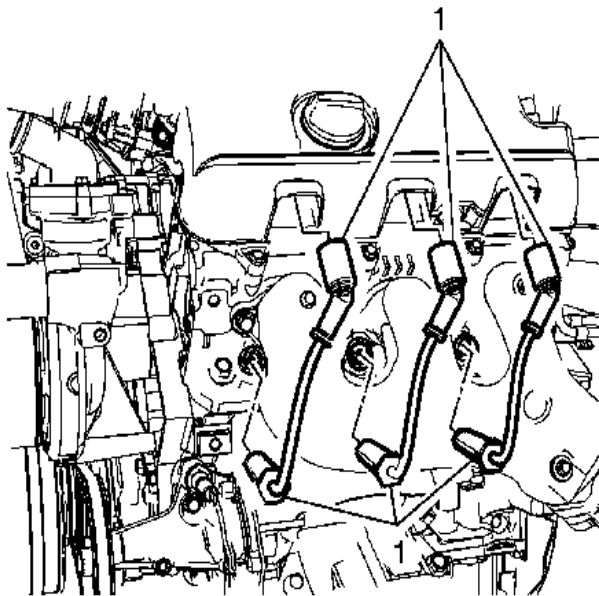
## SERVICE PROCEDURE

1. Check all spark plug wires for loose connections at coil and plug. Pull and reseal wires at both ends. Refer to *Spark Plug Wire Replacement* in SI.

**Caution:** Allow vehicle to cool down before starting procedure.

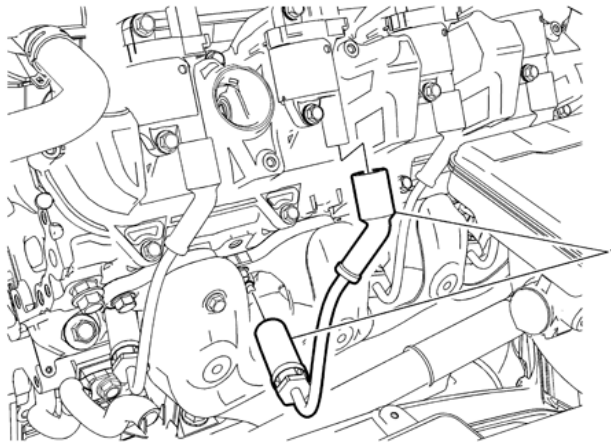
**Note:** Pull only on the spark plug wire boot to check the wire.

**Note:** Corvette models may need the PCV hoses disconnected for access to passenger side Bank 2 wires. Refer to *Positive Crankcase Ventilation Hose/Pipe/Tube Replacement* in SI.



3995409

**Sierra / Silverado Spark Plug Wire attachment boots (1).**



3995410

**Corvette Spark Plug Wire attachment boots (1).****WARRANTY TRANSACTION INFORMATION**

Submit a transaction using the table below. All transactions should be submitted as a ZFAT transaction type, unless noted otherwise.

<b>Labor Code</b>	<b>Description</b>	<b>Labor Time</b>
9101016	Remove Valve Rocker Arm Cover Insulators and Spark Plug Wire Inspection and Reseat	0.5

**DEALER PROGRAM RESPONSIBILITY**

Dealers must take the steps necessary to ensure that the service update correction has been made to all involved vehicles in dealer inventory before selling or dealer-trading the vehicle, but no later than October 31, 2015.

ulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer for information on whether your vehicle may benefit from the information.



**We Support  
Voluntary Technician  
Certification**

GM CUSTOMER CARE AND AFTERSALES  
DCS3406  
URGENT - DISTRIBUTE IMMEDIATELY

Date: October 16, 2014

Subject: 14481– Service Update Bulletin-Inventory Vehicles Only  
Possible Loose Spark Plug Wires

Models: 2014 Chevrolet Corvette and Silverado LD, 2014 GMC Sierra LD  
All Equipped With Gen V Gas 5.3/6.2L V-8 or 4.3L V-6  
Engine (RPO L83/L86/LT1/LV3)

To: All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and  
Service Director, Parts Manager, New Vehicle Sales Manager,  
and Warranty Administrator

General Motors is releasing Service Update Bulletin 14481 today. The total number of U.S. vehicles involved is approximately 2600. Please see the attached bulletin for details.

**Global Warranty Management (GWM)**

The “Investigate Vehicle History” (IVH) screen will be updated **October 18**, 2014. A list of involved vehicles in dealer inventory is attached to this message. Please hold all warranty transactions until the VIN appears in IVH.

END OF MESSAGE  
GM CUSTOMER CARE AND AFTERSALES