



Service Bulletin



SERVICE UPDATE

SUBJECT: Service Update for Inventory and Customer Vehicles
Windshield Washer Fluid Bottle Leaking
Expires with Base Warranty

MODELS: 2014 Chevrolet Corvette

This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

PURPOSE

This bulletin provides a service procedure to replace on **certain** 2014 model year Chevrolet Corvette vehicles the windshield washer fluid bottle. These vehicles may have a washer fluid bottle that may leak and reduce the capacity of the washer bottle, or completely empty the washer bottle up to the crack, depending on the crack location and size.

This service procedure should be completed as soon as possible on involved vehicles currently in dealer inventory and customer vehicles that return to the dealer for any type of service during the New Vehicle Limited Warranty coverage period.

VEHICLES INVOLVED

All involved vehicles are identified by VIN in the Global Warranty Management System – Investigate Vehicle History Application. Dealership technicians should always check this site to confirm vehicle involvement prior to beginning any required inspections and/or repairs. It is important to routinely use this tool to verify eligibility because not all similar vehicles may be involved regardless of description or option content.

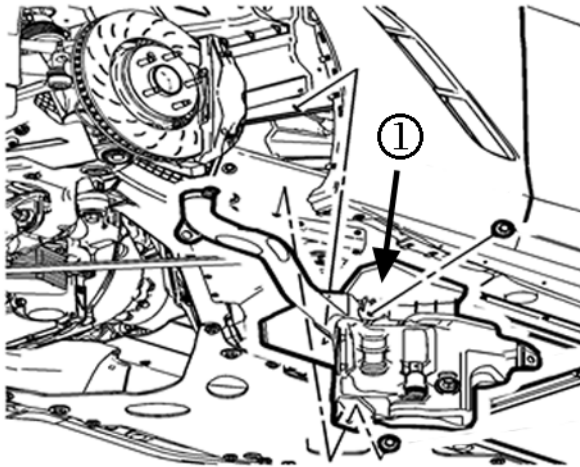
Additionally, a list of involved vehicles currently in dealer inventory is available on the “Service Update Bulletin Information” link under the “Service” tab in GM GlobalConnect (US) or attached to the GlobalConnect message (Canada) used to release this bulletin. Customer vehicles that return for service, for any reason, and are still covered under the vehicle's base warranty should also be checked for vehicle eligibility.

PART INFORMATION

Parts required to complete this service update are to be obtained from General Motors Customer Care and Aftersales (GMCC&A). Please refer to your "involved vehicles listing" before ordering parts. Normal orders should be placed on a DRO = Daily Replenishment Order. In an emergency situation, parts should be ordered on a CSO = Customer Special Order.

Part Number	Description	Quantity/Vehicle
22873155	CONTAINER-WSWA SOLV (CE4)	1
22873156	CONTAINER-WSWA SOLV, (EXC. CE4)	1

SERVICE PROCEDURE



3997943

1. Remove the windshield washer solvent container (1). Refer to *Windshield Washer Solvent Container Replacement* in SI.
2. Install the new windshield washer solvent container. Refer to *Windshield Washer Solvent Container Replacement* in SI.

WARRANTY TRANSACTION INFORMATION

Submit a transaction using the table below. All transactions should be submitted as a ZFAT transaction type, unless noted otherwise.

Labor Code	Description	Labor Time
9101106	Windshield Washer Solvent Container Replacement	0.8

DEALER PROGRAM RESPONSIBILITY

Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty,

you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.



GM CUSTOMER CARE AND AFTERSALES
DCS3460
URGENT - DISTRIBUTE IMMEDIATELY

Date: November 25, 2014

Subject: 14577 – Service Update Bulletin
Windshield Washer Fluid Bottle Leaking

Models: 2014 Chevrolet Corvette

To: All Chevrolet Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
and Warranty Administrator

General Motors is releasing Service Update Bulletin 14577 today. The total number of U.S. vehicles involved is approximately 4886. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The “Investigate Vehicle History” (IVH) screen has been updated as of November 25, 2014.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES