	GROUP Body	MODEL 2015MY K900 (KH)
	NUMBER 108	DATE December 2014
TECHNICAL SERVICE BULLETIN		
SUBJECT: SERVICE ACTION: FRONT SEAT HEADREST ELEVATOR MODULE REPLACEMENT (SA177)		

This bulletin provides the procedure to replace the headrest elevator module of some K900 (KH) vehicles, produced from March 20, 2014 through September 19, 2014 and equipped with manually adjustable headrests, which may exhibit difficulties when adjusting the headrest height. To prevent and/or correct this condition, replace the headrest elevator module with a new one by following the service procedure outlined below. Kia is requesting the completion of this Service Action on all affected vehicles, including dealer stock, prior to delivery.



Headrest Elevator Module

*** NOTICE**

A Service Action is a repair program without customer notification that is performed during the warranty period. Any dealer requesting to perform this repair outside the warranty period will require DPSM approval.

Repair status for a VIN is provided on WebDCS (Service> Warranty Coverage> Warranty Coverage Inquiry> Campaign Information). Not completed Recall / Service Action reports are available on WebDCS (Consumer Affairs> Not Completed Recall> Recall VIN> Select Report), which includes a list of affected vehicles.

This issue number is SA177.

File Under: <Body>

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- Circulate To: General Manager Service Manager Parts Manager
- Service Advisor(s) Technician(s) Body Shop Manager Fleet Repair

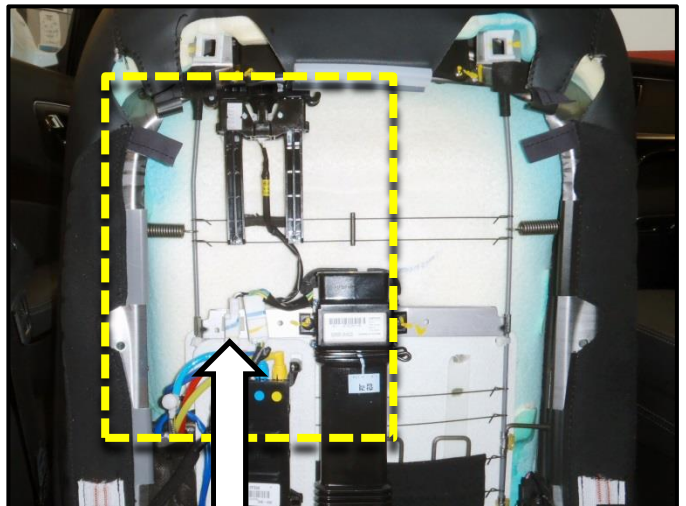
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1. Set the Ignition to OFF position.
2. Remove the seat back board by referring to applicable workshop manual on KGIS (see below).

Body (Interior & Exterior) > Front Seat > Front Seat Back Cover > Repair Procedures > Replacement



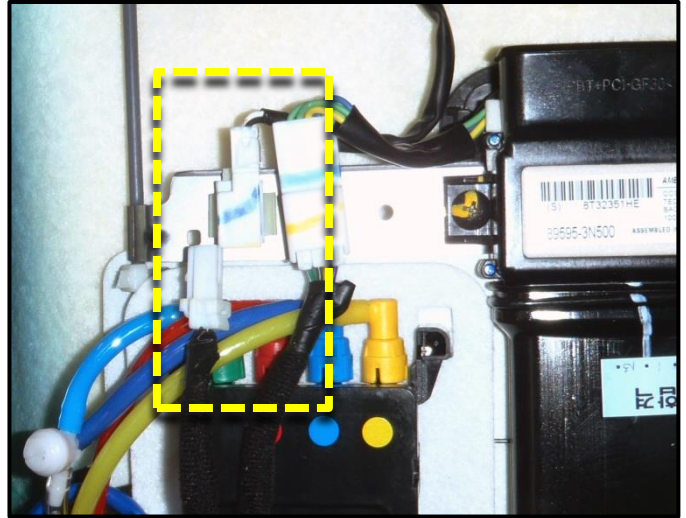
3. Locate the left side seat elevator module, harness and the harness connector.



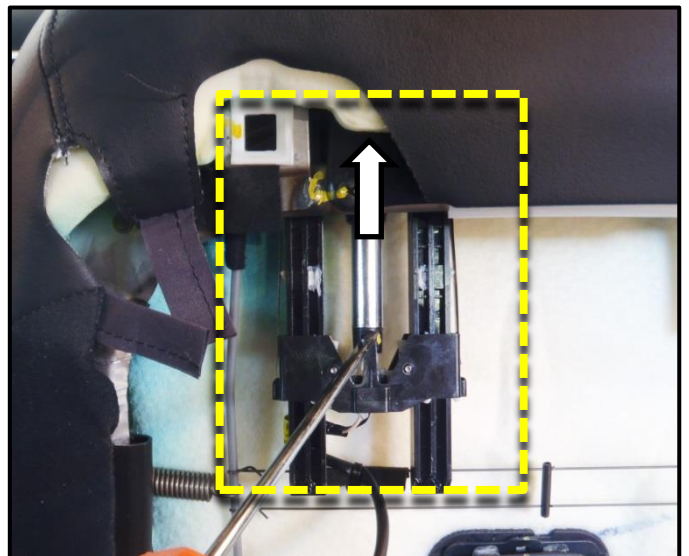
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4. Disconnect the male portion of the harness connector and remove the female portion of the connector from the bracket.



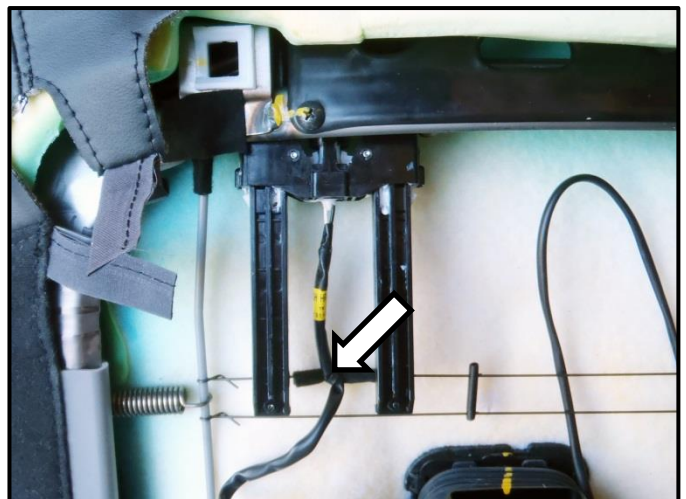
5. Use a flathead screwdriver to remove the headrest shaft from the elevator module and remove the headrest.



6. Remove the cable tie securing the harness to the cross wires.

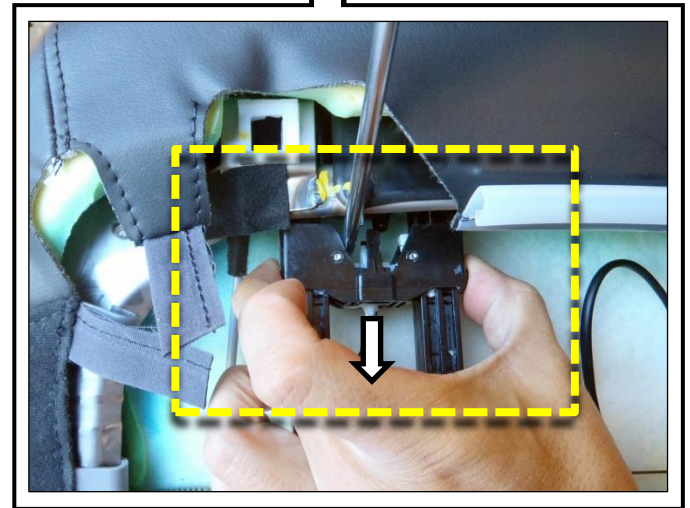
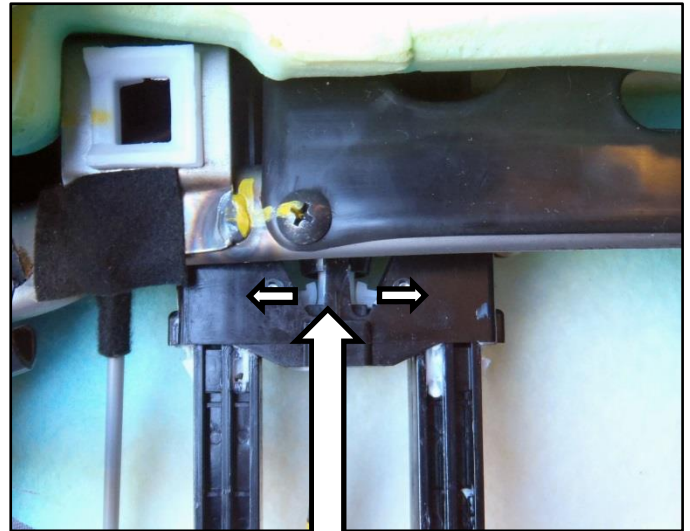
★ NOTICE

Make sure to secure the harness in the same position during reassembly.

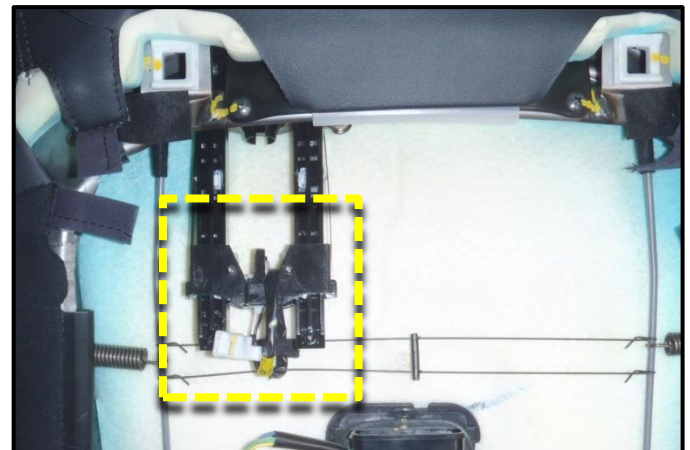


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7. Grasp the elevator and use a flathead screwdriver to pry the left and right locks, until the elevator can be lowered by hand.



8. Wrap the harness around the cross wires and the elevator, as shown, to keep it from moving vertically.

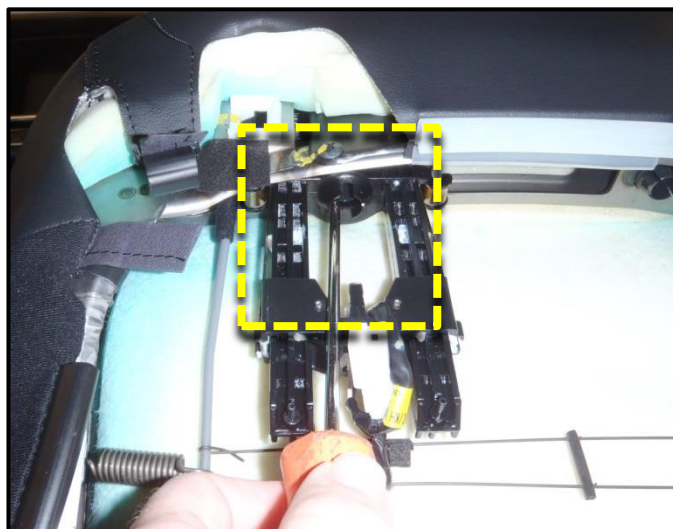


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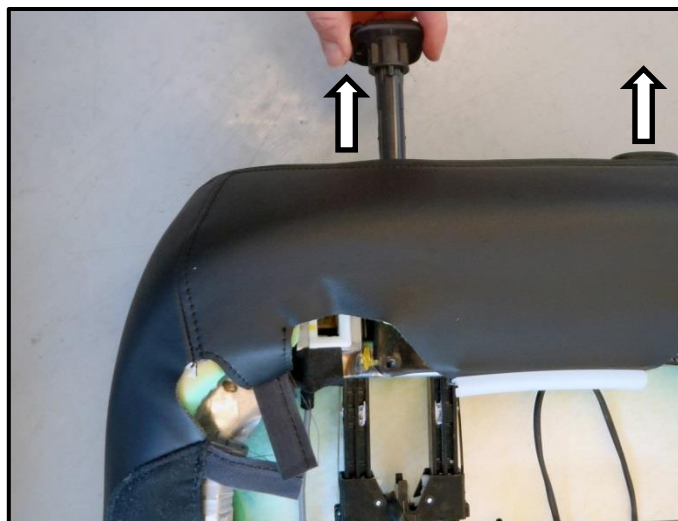
9. Use a flathead screwdriver to pry the two (2) left side headrest guide retaining lugs.

*** NOTICE**

Repeat this step for the right side headrest guide.



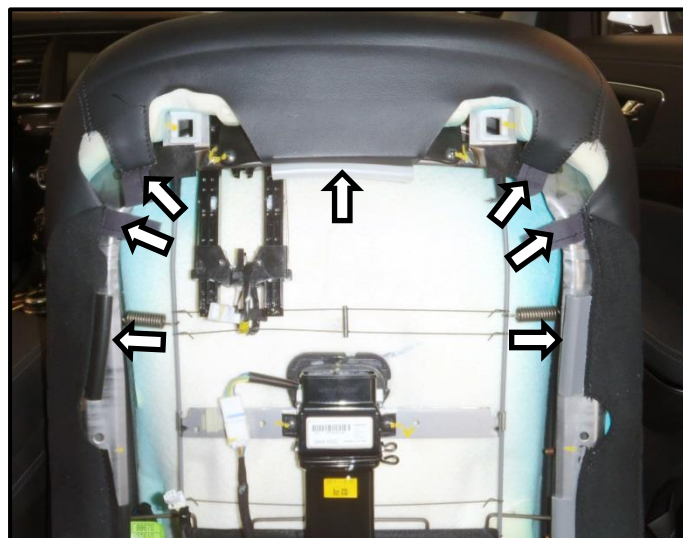
10. Pull the two (2) headrest guides through the top of the seat.



11. Remove three (3) seat cover retainers and four (4) J-Hooks securing the seat cover to the seat frame. Then, gently pull the seat cover material over the top of the seat.

CAUTION

To prevent tearing at the seams, be careful when reinstalling the leather material over the seat frame.



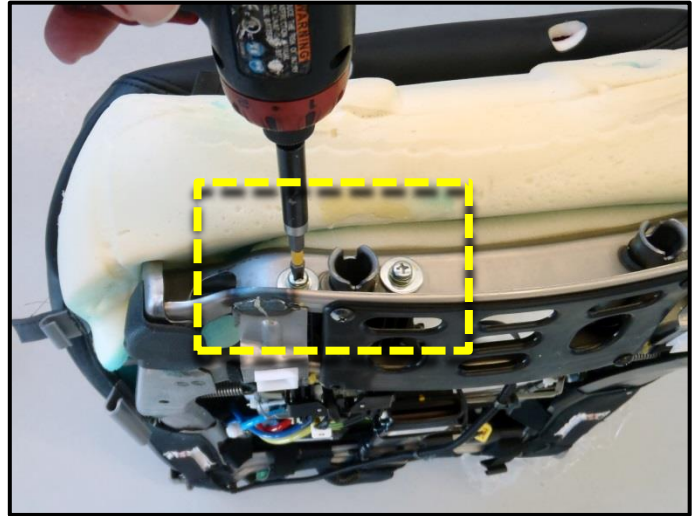
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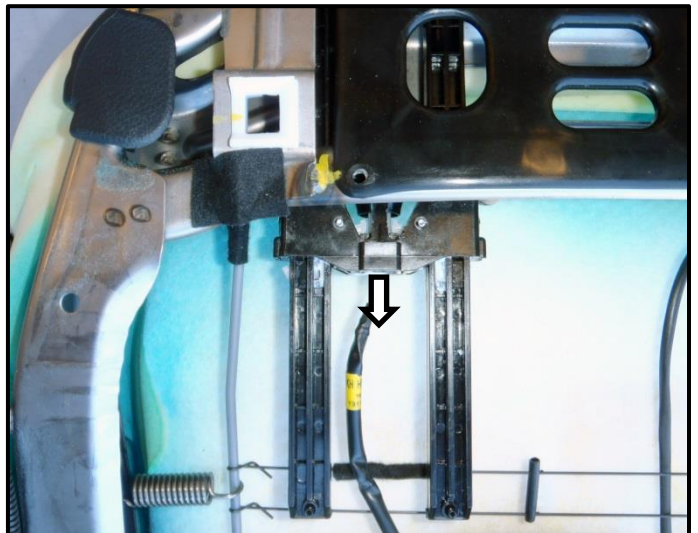
12. Locate and remove two (2) screws and two (2) washers securing the elevator module to the seat frame, as shown.

*** NOTICE**

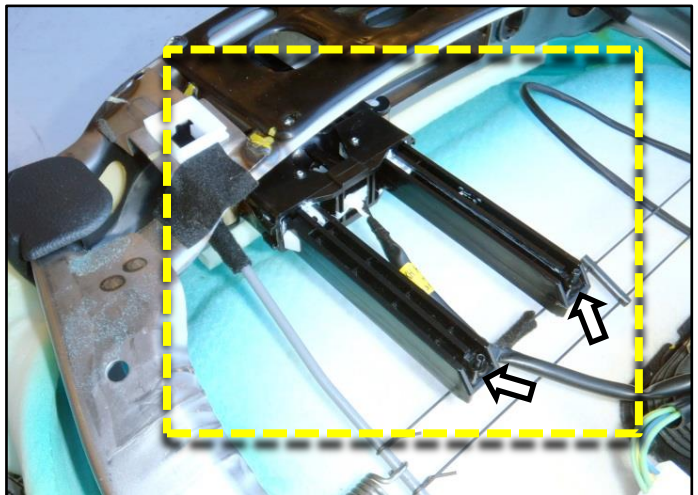
Save all hardware for reuse.



13. Release the harness, previously wrapped around the elevator module on step 8, and remove the elevator module from the seat frame, as shown.



14. Install the new headrest elevator module by reversing the removal process. **NOTE: The chamfered ends of the replacement elevator should face towards the installer.**



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15. Make sure the threaded inserts on the replacement elevator protrude through the seat frame mounting locations, prior to installing the retaining hardware.

*** NOTICE**

Pay close attention when installing the replacement headrest elevator, as it will only fit in one direction. If improperly installed, the headrest elevator will not seat properly against the seat frame mounting locations.




16. Replace the right front seat elevator module by following the procedure above (steps 2~15).
17. Test the operation of each headrest to confirm proper operation.
18. Turn the ignition ON to monitor bulb check on instrument cluster and ensure air bag warning lamp extinguishes afterwards.

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AFFECTED VEHICLE PRODUCTION RANGE:

Model	Production Date Range
K900 (KH)	From March 20, 2014 through September 19, 2014

PART INFORMATION:

Part Name	Part Number	Qty.	Figure
Headrest Elevator Module	88440 3T000QQK	2	

WARRANTY INFORMATION:

Claim Type	Causal P/N	Qty.	N Code	C Code	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
V	88440 3T000	0	N99	C99	(SA 177) Headrest Elevator Modules (Both)	140066R0	1.0 M/H	88440 3T000QQK	2

Labor time includes R&R both modules and partial removal of seat back covers.

*** NOTICE**

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference SA177 when accessing the WebDCS system.