



# PAC BULLETIN WARRANTY

June 4th, 2014

Subject: **Spyder RT MY 2013 and 2014: CB  
Communication Kit and Entertainment  
Harness Causing Limp Home Mode**

No. **2014-3**

## PROBLEM

On model year 2013 and 2014 only: Possible limp home mode triggered by CB while transmitting due to incorrectly shielded CAN wires in entertainment and CB harness.

In order to confirm that the *LIMP HOME* mode is in direct relation with the above described problem, proceed with the following:

- Start engine (idle)
- Press "Push to Talk" button
- Loudly speak into the microphone.

If the *LIMP HOME* mode is triggered, it confirms that the CB communication Kit and entertainment harness are causing the problem. Repeat several times to reproduce problem.

## SOLUTION

### A) Kits in dealer's inventory

Return all affected kits as per procedure found in *WARRANTY*.

### B) Kits installed on vehicles

Only on vehicles that experience the problem: replace entertainment harness and CB communication kit.

## PARTS REQUIRED

### A) Kits in Dealer's Inventory

Reorder kits for inventory through regular channel using the following "Kits From Inventory" chart.

KITS FROM INVENTORY		
Part Number to Return	Description	Part Number to Reorder
219 400 532	CB communication kit	219 400 611
219 400 535	CB communication update kit	219 400 617
219 400 201	Entertainment harness	219 400 610
219 400 534		

Please note that kit (P/N 219 400 145) does not need to be replaced as it does not require any modification.

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## B) Kits Installed on Vehicles

Order parts for repair through regular channel using the following "Parts Required for Repair" chart.

PARTS REQUIRED FOR REPAIR	
Description	Part Number to Reorder
CB communication kit	219 400 611
Entertainment harness	219 400 610

Follow installation instructions provided with new ordered parts. Make sure to follow the exact harness routing.

## WARRANTY

Submit a warranty claim using the following information:

In BOSSWeb, under the Warranty tab, select **Parts Claim**.

### A) For kits in inventory (No labour is accepted for parts claim from inventory):

In **Parts Claim**:

- In **repair order number**, enter: "Inventory"
- Select the **Product Line**: ROADSTER
- Leave empty the **Authorisation Number** field as none is required
- In **Part Type**, select "from inventory"
- In **Failure Date**, enter the date of the inspection
- In **Repair Completion Date**: the date of repair completion
- In **Nature of Defect**, enter: "Spyder CB Communication Kit, PAC Warranty Bulletin 2014-3"
- In **Trouble Part Number**, enter one of the affected kit number according to your dealer inventory
- In **System Code**, select "11 Accessories, Special tools, Others"
- In **Trouble Code**, select "W02 (Accessories) after installation"
- In **Parts Required** claim as per the *AFFECTED KITS* chart for each quantity of affected part number.
- Expiry Date: June 2015

### B) For kits on vehicles:

In **Parts Claim**:

- Enter **repair order number**
- Select the **Product Line**: ROADSTER
- Leave empty the **Authorization Number** field as none is required.
- In **Part Type**, select "over the counter"
- In **Serial Number**, enter unit serial number
- In **Purchase Date**, enter date of purchase of CB communication kit
- In **Failure Date**, enter the date of the inspection
- In **Repair Completion Date**: the date of repair completion
- In **Nature of Defect**, enter: "Spyder CB Communication Kit, PAC Warranty Bulletin 2014-3"
- In **Trouble Part Number**, enter (P/N 219 400 532) CB Communication Kit
- In **System Code**, select "11 Accessories, Special tools, Others"
- In **Trouble Code**, select "W02 (Accessories) after installation"
- In **Parts Required** claim: 1x (P/N 219 400 611) CB Communication Kit and 1x (P/N 219 400 610) Entertainment Harness.
- In **Labour Only** line, enter (P/N 219 400 611) CB Communication Kit and 1.7 hours of labour.
- Expiry Date: June 2015

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## **PARTS RETURN**

Dealers and distributors are required to return parts to support their claims.

### **Shipping Addresses**

USA DEALERS	BRP c/o Warranty Department 7575 Bombardier Court Wausau, WI 54401
CANADIAN DEALERS	BRP Warranty Parts Inspection Center 565 de la Montagne Valcourt, QC, J0E 2L0
OTHERS COUNTRIES	Contact your local distributor or BRP Regional Office.

### **Warranty Shipping Address Decals**

Warranty shipping address decals can be ordered if needed.

COUNTRY	PART NUMBER
U.S.A.	490 901 601
Canada	484 500 001