

Service Bulletin



SERVICE UPDATE

- SUBJECT: Service Update for Inventory and Customer Vehicles Parking Brake Bracket Nut Expires with Base Warranty
- MODELS: 2014 Chevrolet Corvette Base Coupe, Base Convertible and Z51 Convertible Equipped with Manual Transmission (MEL / MEP)

This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

<u>PURPOSE</u>

This bulletin provides a service procedure to install a missing parking brake bracket nut on **certain** 2014 model year Chevrolet Corvette base coupe, base convertible and Z51 convertible vehicles equipped with a manual transmission (MEL / MEP). If the parking brake bracket becomes loose, the line and bracket could potentially rattle. The parking brake will still function.

This service procedure should be completed as soon as possible on involved vehicles currently in dealer inventory and customer vehicles that return to the dealer for any type of service during the New Vehicle Limited Warranty coverage period.

VEHICLES INVOLVED

All involved vehicles are identified by VIN in the Global Warranty Management System – Investigate Vehicle History Application. Dealership technicians should always check this site to confirm vehicle involvement prior to beginning any required inspections and/or repairs. It is important to routinely use this tool to verify eligibility because not all similar vehicles may be involved regardless of description or option content.

Additionally, a list of involved vehicles currently in dealer inventory is available on the "Service Update Bulletin Information" link under the "Service" tab in GM GlobalConnect (US) or attached to the GlobalConnect message (Canada) used to release this bulletin. Customer vehicles that return for service, for any reason, and are still covered under the vehicle's base warranty should also be checked for vehicle eligibility.

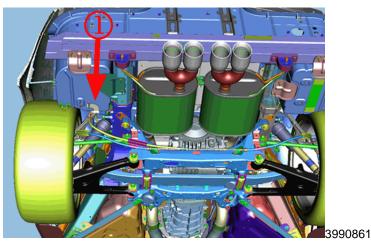
PART INFORMATION

Parts required to complete this service update are to be obtained from General Motors Customer Care and Aftersales (GMCC&A). Please refer to your "involved vehicles listing" before ordering parts. Normal orders should be placed on a DRO = Daily Replenishment Order. In an emergency situation, parts should be ordered on a CSO = Customer Special Order.

Part Number	Description	Quantity/Vehicle
11609716	Parking Brake Bracket Nut	1

SERVICE PROCEDURE

1. Raise and support the vehicle. Refer to Lifting and Jacking the Vehicle in SI.



2. Locate parking brake bracket. The bracket (1) is located on the driver side of the vehicle near the rear wheel.

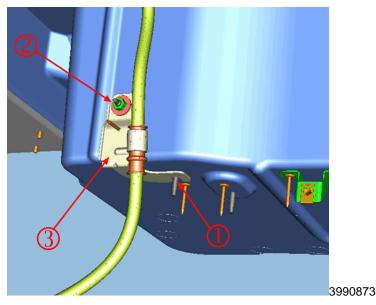


Illustration shown with nut missing in location (1).

- 3. Verify that the parking brake bracket (3) is secured with two nuts (1) (2). Refer to illustration.
 - If the two nuts are present, ensure they are tightened to 9 Nm (7 lb-ft).
 - If one nut is missing, install a new nut and ensure both nuts are tightened to 9 Nm (7 lb-ft).

4. Lower vehicle. Refer to Lifting and Jacking the Vehicle in SI.

WARRANTY TRANSACTION INFORMATION

Submit a transaction using the table below. All transactions should be submitted as a ZFAT transaction type, unless noted otherwise.

Labor	Description	Labor
Code	Description	Time
9100981	Inspect, Tighten and Install New Nut if Required	0.3

DEALER PROGRAM RESPONSIBILITY

Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, <u>DO NOT</u> assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer for information on whether your vehicle may be nefit from the information.



GM CUSTOMER CARE AND AFTERSALES DCS3383 URGENT - DISTRIBUTE IMMEDIATELY

- Date: October 01, 2014
- Subject: 14248 Service Update Bulletin Parking Brake Bracket Nut Expires with Base Warranty
- Models: 2014 Chevrolet Corvette Base Coupe, Base Convertible and Z51 Convertible Equipped with Manual Transmission (MEL / MEP)
- To: All Chevrolet Dealers
- Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager, and Warranty Administrator

General Motors is releasing Service Update Bulletin 14248 today. The total number of U.S. vehicles involved is approximately 4,000. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated October 2, 2014.

END OF MESSAGE GM CUSTOMER CARE AND AFTERSALES