



Service Bulletin

File in Section: -

Bulletin No.: PIE0322

Date: November, 2014

PRELIMINARY INFORMATION

Subject: Engineering Information – Malfunction Indicator Lamp (MIL) On, DTC P055B and/or P055C Set

Models: 2014-2015 Chevrolet Impala (VIN 1), Malibu Equipped with 2.5L Engine (RPO LKW)

Attention: Proceed with this EI ONLY if the customer has commented about this concern AND the PIE number is listed in the Global Warranty Management / Investigate History link (GWM/IVH). If the customer has not commented about this condition or the EI does not show in GWM/IVH, disregard the PI and proceed with diagnostics found in published service information. THIS IS NOT A RECALL — refer to the latest version of Service Bulletin 04-00-89-053 for more details on the use of Engineering Information bulletins.

Condition

Important: If the customer did not bring their vehicle in for this concern, DO NOT proceed with this EI.

Some customers may comment that the malfunction indicator lamp (MIL) is on.

When checking the vehicle for DTCs, the engine control module (ECM) may report P055B and/or P055C set as current or in history.

Cause

GM Engineering is attempting to determine the root cause of the above condition. Engineering has a need to gather information on vehicles PRIOR to repair that may exhibit this condition. As a result, this information will be used to "root cause" the customer's concern and develop/validate a field fix.

Instructions

Verify that DTC P055B and/or P055C is set or in history and contact one of the engineers listed below for further instructions.

Contact Information

Engineer Name	Phone Number
Joseph Ault	248-724-8004
Eric Bonn	586-879-8560

Please include the following information if leaving a message:

- Technician name
- Dealer name and phone number
- Complete VIN and repair order (R.O) number

On the repair order, document the date and time the call was placed (even if the engineer was not reached).

If engineering is unable to return the call within one hour, proceed with diagnosis and repair based on information found in SI.

Warranty Information

If engineer was contacted or required information was provided, use:

Labor Operation	Description	Labor Time
4080768*	Engineering Information – DTCs P055B and/or P055C Set	0.4 hr

*This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide.