



Service Bulletin

File in Section: -

Bulletin No.: PIE0305

Date: June, 2014

PRELIMINARY INFORMATION

Subject: Engineering Information – Service Side Detection System Message Displayed on DIC, DTC B101E Set

Models: 2014 Buick LaCrosse
Equipped with RPOs UKC, UFL and UFG

Attention: Proceed with this PI ONLY if the customer has commented about this concern AND the PIE number is listed in the Global Warranty Management / Investigate History link (GWM/IVH). If the customer has not commented about this condition or the EI does not show in GWM/IVH, disregard the PI and proceed with diagnostics found in published service information. **THIS IS NOT A RECALL** — refer to the latest version of Service Bulletin 04-00-89-053 for more details on the use of Engineering Information PIs.

Condition

Important: If the customer did not bring their vehicle in for this concern, DO NOT proceed with this EI.

Some customers may comment on a Service Side Detection System message displayed on the driver information center (DIC).

When checking the vehicle for DTCs, the side blind zone alert module may report B101E set.

Cause

GM Engineering is attempting to determine the root cause of the above condition. Engineering has a need to gather information on vehicles PRIOR to repair that may exhibit this condition. As a result, this information will be used to "root cause" the customer's concern and develop/validate a field fix.

Instructions

If you encounter a vehicle with the above concern, using the GDS2, request side blind zone alert module (\$B9) information as shown below. Contact the engineer listed below with this information for further instructions.

Identification Information

Diagnostic Data Display

Identification Information

Parameter Name	Control Module
Manufacturer's Traceability Number	Left Side Object Detection Control Module
Manufacturer Enable Counter	Left Side Object Detection Control Module
Module Diagnostic Address	Left Side Object Detection Control Module
Software Module 1 Identifier	Left Side Object Detection Control Module
Software Module 2 Identifier	Left Side Object Detection Control Module
End Model Part Number	Left Side Object Detection Control Module
Base Model Part Number	Left Side Object Detection Control Module
Software Module 1 Identifier Alpha Code	Left Side Object Detection Control Module
Software Module 2 Identifier Alpha Code	Left Side Object Detection Control Module
End Model Part Number Alpha Code	Left Side Object Detection Control Module
Base Model Part Number Alpha Code	Left Side Object Detection Control Module
Vehicle Identification Number (VIN)	Left Side Object Detection Control Module

3940939

Contact Information

Engineer Name	Phone Number
Orhan Demirovic	586-533-0804

Please include the following information if leaving a message:

- Technician name
- Dealer name and phone number
- Complete VIN and repair order (R.O) number

On the repair order, document the date and time the call was placed (even if the engineer was not reached).

If engineering is unable to return the call within one hour, proceed with diagnosis and repair based on information found in SI.

Warranty Information

If engineer was contacted or required information was provided, use:

Labor Operation	Description	Labor Time
6480088*	Engineering Information – Service Side Detection System Message	0.5 hr

*This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide.