



Service Bulletin

File in Section: -

Bulletin No.: PIE0301

Date: May, 2014

PRELIMINARY INFORMATION

Subject: Engineering Information – Side Object Blind Zone Indicator Stays On at All Times

Models: 2014 Cadillac CTS Sedan (VIN A) with one or more of the following RPOs: UFT, UD7, UFG

Attention: Proceed with this PI ONLY if the customer has commented about this concern AND the PIE number is listed in the Global Warranty Management / Investigate History link (GWM/IVH). If the customer has not commented about this condition or the EI does not show in GWM/IVH, disregard the PI and proceed with diagnostics found in published service information. THIS IS NOT A RECALL — refer to the latest version of Service Bulletin 04-00-89-053 for more details on the use of Engineering Information PIs.

Condition

Important: If the customer did not bring their vehicle in for this concern, DO NOT proceed with this EI.

Some customers may comment that the side object blind zone indicator stays on at all times, even when the vehicle is shut off. This condition may occur on one or both sides.

Cause

GM Engineering is attempting to determine the root cause of the above condition. Engineering has a need to gather information on vehicles PRIOR to repair that may exhibit this condition. As a result, this information will be used to "root cause" the customer's concern and develop/validate a field fix.

Instructions

Use the following steps to inspect the vehicle and provide input to GM Engineering.

1. Remove left hand rear wheel and wheel liner. Refer to Rear Wheelhouse Liner Replacement in SI. It is not necessary to remove the complete liner, only loosen the rear section for inspection.



2. Take picture of connector X415 in the as received condition.
3. Examine connector X415 for signs of water intrusion while still connected.
4. Disconnect X415 and examine for water intrusion and take pictures of open connector.

Contact the engineer listed below with the findings.

If pictures are requested, they should be sent using the Field Reporting Process. Submit a report as outlined in the latest version of Corporate Bulletin Number 02-00-89-002 (U.S. Dealers) or 10-00-89-006 (Canada Dealers). The report must include the PIE number for warranty claim payment.

Contact Information

Engineer Name	Phone Number
Steve Ellison	(248) 670-8139

Please include the following information if leaving a message:

- Technician name
- Dealer name and phone number
- Complete VIN and repair order (R.O) number

On the repair order, document the date and time the call was placed (even if the engineer was not reached).

If engineering is unable to return the call within one hour, proceed with diagnosis and repair based on information found in SI.

Warranty Information

If engineer was contacted or required information was provided, use:

Labor Operation	Description	Labor Time
2608148*	Engineering Information – Side Object Blind Zone Indicator Stays On At All Times	0.6 hr

*This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide.