File in Section:

Bulletin No.: PIC6057

Date: December, 2014

## PRELIMINARY INFORMATION

**Subject: Navigation Shows Vehicle In Wrong Location** 

Models: 2015 Buick Encore, Verano

2015 Chevrolet Camaro, Cruze, Equinox, Malibu, Orlando (Canada Only), Volt

2015 GMC Terrain

Equipped with Radio RPOs UHK, UHR, UHJ, or UHQ

## **Condition/Concern**

Customer may comment that the vehicles location on the navigation display is off by up to a quarter of a mile.

## **Recommendation/Instructions**

Please do not replace any parts for this concern. This concern can usually be resolved by an ignition cycle. Engineering is currently looking into a solution and the PI will be updated when a solution is available.

## **Customer Information**

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. In the meantime, this concern can usually be resolved by cycling the ignition. Once a solution is available, this PI will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.