



Service Bulletin

File in Section: -

Bulletin No.: PIC6032

Date: October, 2014

PRELIMINARY INFORMATION

Subject: Outside Air Temperature Displays A Low Incorrect Reading

Models: 2015 Cadillac CTS Sedan VIN A
2015 Cadillac XTS, And SRX
Base And Uplevel Instrument Panel Cluster (RPO UDD, UDV)
Built prior to 9/8/2014

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

A customer may comment that their Outside Air Temperature may display low (i.e. 18 degrees F when outside temp is actually 80 degrees F) intermittently during ignition on.

Recommendation/Instructions

This is a known issue in the software. A new software calibration has been developed to address this issue. Please program the Instrument Panel Cluster (IPC) with the latest calibration available through TIS2Web.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
2810195	Instrument Cluster Reprogramming with SPS	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.