



# Service Bulletin

File in Section: -

Bulletin No.: PIC6020

Date: September, 2014

## PRELIMINARY INFORMATION

**Subject:** Diagnostic Tip - Buzz Rattle Noise On Acceleration Or Light Load Engine RPM 1300 To 1700

**Models:** 2013 - 2014 Cadillac ATS

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

A customer may comment on a Buzz or Rattle noise on acceleration or light load with Engine RPM between 1,300 and 1,700 RPM. This noise will sound like it is coming from the front of the vehicle

### Recommendation/Instructions

Inspect for missing isolator grommets for the engine air filter housing in the inner fender/strut tower. Install a new grommet(s) as required.

### Parts Information

Part Number	Description	Qty
12563914	INSULATOR,A/CL	1

### Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
4080688*	Inspect Air Cleaner Assembly For Missing Grommet	0.2 hr
Add	Install Missing Grommet	0.1 hr

\* This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.