



Service Bulletin

File in Section: -

Bulletin No.: PIC6018

Date: September, 2014

PRELIMINARY INFORMATION

Subject: Windshield Spalling Or Cracks

Models: 2014 Buick Regal

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Windshields may have areas of spalling or cracks that cannot be felt from outside the glass. This concern may affect new unsold units as well as customer owned cars. Reference the attached photo which reflects this condition.



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Recommendation/Instructions

These issues were caused by rigid bonding and it generated from a process issue at the supplier. Inspect the windshield. If spalling or cracks are present and no sign of impact is found, replace the windshield.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
2020380	Windshield Replacement	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.