



Service Bulletin

File in Section: -

Bulletin No.: PIC6008

Date: June, 2014

PRELIMINARY INFORMATION

Subject: Unable To Start Speech Recognition Message On IPC

Models: 2014 Cadillac ATS
Equipped with RPO IO3

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Customers may comment when pressing the steering wheel control "Push to Talk" switch the IPC displays a message "Unable to Start Speech Recognition" but the speech recognition still functions

Recommendation/Instructions

Engineering is aware and currently evaluating concern

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is currently evaluating this concern. This PI will be updated with additional details as they become available.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.