



Service Bulletin

File in Section: -

Bulletin No.: PIC6007

Date: June, 2014

PRELIMINARY INFORMATION

Subject: Haptic Feedback Timing Not Matching Button Press

Models: 2013 Cadillac ATS, SRX, XTS
Including all RPO's except ATS RAO - UA3

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Customers may comment about a delay in haptic feedback when using touch buttons (below the touch screen) for radio or HVAC operation.

Recommendation/Instructions

New ICS (Radio/HVAC control) calibrations have been released, please update the ICS using TIS2WEB.

Labor Operation	Description	Labor Time
2810325	Radio Control Reprogramming with SPS	"Use Published Labor Operation Time"

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.