



# Service Bulletin

File in Section: -

Bulletin No.: PIC6002

Date: May, 2014

## PRELIMINARY INFORMATION

**Subject:** Diagnostic Tip - Repeat BCM Replacement

**Models:** 2008-2013 Cadillac CTS  
(Excluding Wagon)

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

A dealer may comment that he has previously replaced the BCM for numerous BCM-controlled systems (i.e. hood ajar, turn signals inop, trunk will not open) and the vehicle has returned.

### Recommendation/Instructions

Please inspect ground circuits 1050 at left trunk hinge area. Inspect for any signs of broken or damaged ground wires from hinge area to G401, behind right rear seat. Confirm G401 is properly secured.

**Important:** Repair any broken ground wires or tighten ground G401 (if loose) BEFORE replacing the BCM once again.

### Warranty Information

For wiring repairs covered under warranty, please refer to latest version of bulletin 10-00-89-005 for warranty information on wire/connector repairs.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.