



# Service Bulletin

File in Section: -

Bulletin No.: PIC5999

Date: May, 2014

## PRELIMINARY INFORMATION

**Subject:** Diagnostic Tip - Trip Odometer Display Reads All Dashes On Start Up

**Models:** 2011 Chevrolet Volt

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

Some customers may state that after shutting off their vehicle for more than an hour the trip "A" odometer will read all dashes after start up.

### Recommendation/Instructions

Please don't replace the IPC to resolve this concern as this will not repair the concern.

This is an IPC software anomaly and the trip "A" odometer will start reading again with vehicle speed or the customer can turn the selector knob for the drivers information center one full turn clockwise and the display will start reading again.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.