



Service Bulletin

File in Section: -

Bulletin No.: PIC5988

Date: May, 2014

PRELIMINARY INFORMATION

Subject: 2014 Cadillac ELR (EREV) History DTCs Leading To Misdiagnosis or Needless Component Replacement

Models: 2014 Cadillac ELR

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

A dealer may find the following DTCs set as Passed /Failed (History) when checking for codes:

U0401 U0140 P15F6 P1E00 U0100 P0562 P1553 P0AC4 C0110 C0898 P1EFC P257F P150D P150E C0899
U1860 U0293 C0196 P069E U2608 U0101 U186B P1ADE P1AE0 P1E19 U0073 P1EDD U0417 U184D U1858
C12E0

Recommendation/Instructions

DO NOT replace or program a component if the DTCs indicated cannot be duplicated.

If the DTCs indicated are only set in History (Passed /Failed) and published GSI diagnostics will not lead to root cause of the concern, please contact the GM Technical Assistance Center (GM TAC) to document a TAC case for further diagnostic advice. In some cases, further instruction may be requested from GM Engineering that may require FSE assistance.

If any examples listed below do not clearly lead to a repair or component replacement:

- Wiring Repair (examples: Loose or corroded connections, wiring, terminal fit or poor ground)
- Low accessory battery voltage that cannot clearly be traced to a root cause
- There are no published GSI documents clearly leading to repair of the concern
- GM Engineering or GM Technical Assistance has not advised of replacement.

Diagnostic data needed to diagnose an intermittent concern may not be available if the relevant data is not reviewed in GDS2. It is good practice to at least check for any DTCs or review data in any suspect module, regardless if there is an Active/Current DTC or CEL/SVS lamp on or not.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.