



# Service Bulletin

File in Section: -

Bulletin No.: PIC5984

Date: April, 2014

## PRELIMINARY INFORMATION

**Subject:** Hiss Noise Or Gurgle Noise From Dash

**Models:** 2013 - 2014 Chevrolet Camaro

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

Some customers may comment that a noise can be heard from the dash area while the engine is running. It may be a hiss noise or a gurgle noise that can be heard. Raising the engine RPM may or may not change the sound of this noise.

### Recommendation/Instructions

This noise may be coming from the cooling system in the vehicle. If a noise can be verified and it sounds like it may be coming from the heater core, dealership technicians are to remove the inlet hose of the vehicle's heater core. There will be an inlet screen installed in the core that may be plugged with debris, causing this noise. Using a pocket screwdriver or a small pick, remove the screen and inspect it to see if it is plugged with debris. If this screen is found to be plugged, it will need to be cleaned or replaced.

In addition to this, the vehicle's cooling system will need to be flushed out and refilled.

If a lot of debris is found in the inlet screen, backflush the heater core as well.

Regardless of the repair direction, the air will need to be bled from the cooling system, and technicians are to evaluate the customer's concern again at that point.

**Note:** Do not replace the heater core for a noise issue. This is a very extensive procedure which requires the removal of the windshield. If a heater core is suspected for a noise concern and the filter is free of debris, backflush the heater core and inspect to see if any additional debris was trapped in the heater core. Bleed the cooling system and evaluate the customer's concern.

### Warranty Information

For vehicles repaired under warranty use:

Labor Code	Description	Labor Time
4415160	Heater Core Inlet and Outlet Pipe Filter Replacement	Use Published Labor Operation Time
4033392	Coolant System Flushing	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.