



Service Bulletin

File in Section: -

Bulletin No.: PIC5968

Date: February, 2014

PRELIMINARY INFORMATION

Subject: Normal Characteristic - Map View Changes to the North Up View When Zoomed Out More Than 25 Miles / 40 Kilometers

Models: 2013 - 2014 Cadillac ATS
2013 - 2014 Cadillac SRX
2013 - 2014 Cadillac XTS
2014 Cadillac CTS Sedan, ELR
2014 Chevrolet Corvette, Impala, Silverado 1500
2014 Buick LaCrosse, Regal
2014 GMC Sierra 1500

Condition/Concern

Some customers may comment that the map view will change to the North Up view on its own when zoomed out more than 25 miles (40 km). Upon further investigation, the Map View cannot be changed to a different mode.

Recommendation/Instructions

This is normal operation when zoomed out more than 25 miles (40 km) and no repair attempts should be made.

Customer Information

Please communicate to the customer this condition is a normal operating characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message.