File in Section:

Bulletin No.: PIC5967

Date: February, 2014

PRELIMINARY INFORMATION

Subject: No OnStar Audio With Radio Off

Models: 2013-2014 Chevrolet Trax (Canada Only)

with RPO Codes UE1, UH7 and UQA

A customer may comment that they have no OnStar audio when the radio is off but no other concerns or related DTCs are noted.

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Once a solution is available, this PI will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.