



Service Bulletin

File in Section: -

Bulletin No.: PIC5962

Date: February, 2014

PRELIMINARY INFORMATION

Subject: Less Than Expected RKE Range

Models: 2013 - 2014 Buick Encore
2013 - 2014 Chevrolet Trax

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Customer may comment on less than then expected Remote Keyless Entry (RKE) or Remote Vehicle Start (RVS) range of less than 50 ft. The vehicle will most likely be equipped with the Lane Departure Warning System (RPO UFL) and Forward Collision Alert System (RPO UEU).

Recommendation/Instructions

At this time, engineering is reviewing this concern. This PI will be updated with additional details as they become available.

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is currently evaluating this concern. This PI will be updated with additional details as they become available.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.