File in Section:

Bulletin No.: PIC5948B

Date: March, 2014

PRELIMINARY INFORMATION

Subject: IPC Not Showing Radio Or Phone Data, Audio Off Message, And Right Steering Wheel

Control Inoperative Intermittently

Models: 2014 Chevrolet Corvette

Built Prior to VIN E5111788

This PI was superseded to add Important note to recommendations field. Please discard PIC5948A.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this Pl.

Condition/Concern

Customers may comment that the IPC is intermittently not showing radio or phone data, Audio Off message on DIC, and Right Steering Wheel Control inop. No codes are set when this concern occurs.

Recommendation/Instructions

New IPC software has been created to address this concern. Review the breakpoints listed below and program as required.

Important: Please refer to SI for the specific "programming and setup" procedure for each module.

Warranty Information

For cars built after VIN Breakpoint E5106341 - program IPC

Labor Operation	Description	Labor Time
2810195	Instrument Cluster Reprogramming with SPS	"Use Published Labor Operation Time"

For cars built prior to VIN Breakpoint E5106341 - program IPC, HVAC, BCM, Tuner

Labor Operation	Description	Labor Time	
2880178*	BCM, HVAC, Radio and IPC Programming	0.7 hr	
*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.			

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.