



# Service Bulletin

File in Section: -

Bulletin No.: PIC5948A

Date: January, 2014

## PRELIMINARY INFORMATION

**Subject:** IPC Not Showing Radio Or Phone Data Audio Off Message And Right Steering Wheel Control Inoperative Intermittently

**Models:** 2014 Chevrolet Corvette  
Built Prior to VIN E5111788

**This PI was superseded to update VIN breakpoints and available calibrations. Please discard PIC5948.**

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

Customers may comment that intermittently the IPC is not showing radio or phone data, Audio Off message, and Right Steering Wheel Control inop. No codes are set when this concern occurs.

### Recommendation/Instructions

New IPC software has been created to address this concern. Please review the breakpoints listed below and program as required.

For cars built after VIN Breakpoint E5106341 - program IPC

For cars built prior to VIN Breakpoint E5106341 - program IPC, HVAC, BCM, Tuner

### Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
2810195	Instrument Cluster Reprogramming with SPS	"Use Published Labor Operation Time"
2880178*	BCM, HVAC, Radio and IPC Programming	0.7 hr
*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.		

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.