



Service Bulletin

File in Section: -

Bulletin No.: PIC5895B

Date: February, 2014

PRELIMINARY INFORMATION

Subject: Normal Characteristic – Radio Display Will Temporarily Freeze On Current Blower Motor Speed Setting

Models: 2013 Chevrolet Camaro
Equipped with Radio RPO UFU or UHQ

This PI was superseded to say that Engineering has deemed this a normal characteristic.
Please discard PIC5895A.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some customers may notice that the blower motor icon on the radio screen will remain "frozen" on any one particular speed. This is a very intermittent concern. Customers will still be able to adjust the actual blower motor speed up or down, but the actual blower speed may not match the displayed blower speed on the radio screen. The radio display may even show that the blower motor is commanded off when it is actually turned on.

Recommendation/Instructions

Important: Do NOT replace any components for this condition, as doing so will NOT resolve the concern.

In most instances, this concern will not be able to be duplicated by the servicing technician. This can be a very intermittent concern. The displayed blower motor speed can become "stuck" on any speed or even in the "Off" setting. The blower motor will continue to operate correctly however, when speeds are changed with the dial on the center stack.

By cycling the ignition, this concern may be resolved and the displayed blower motor speed will once again match the actual blower motor speed.

Engineering has deemed this condition as a normal characteristic of the vehicle. Currently there is no intent to develop a repair for this condition.

Customer Information

Please communicate to the customer this condition is a normal operating characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.