



Service Bulletin

File in Section: -

Bulletin No.: PIC5381B

Date: February, 2014

PRELIMINARY INFORMATION

Subject: TAC Part Restriction - AC Compressor And Integrated Control Module (ACCM)

Models: 2011-2014 Chevrolet Volt
2014 Cadillac ELR
2011-2014 Opel Ampera

This PI was superseded to update labor op and model list. Please discard PIC5381A.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

As part of our ongoing quality improvement process, effective November 1st, 2010 the AC Compressor And Integrated Control Module, also known as the ACCM for the Chevrolet Volt part number 22753244 is being placed on restriction through the GM Goodwrench Technical Assistance Center (TAC).

Note: If the part is being ordered for a non warrantable concern (i.e. collision, theft, flood, etc.) proceed directly to step 7 below (Valid VIN and proof of ownership required).

Recommendation/Instructions

1. Please have a certified Volt technician follow the procedures below prior to contacting TAC.

Important: Do NOT erase DTCs in any of the modules (especially on intermittent concerns), and do NOT attempt to reprogram software!

2. Please complete the following information below with as much information as possible and as accurately as possible so that it can be e-mailed to TAC.
3. Check and record all diagnostic codes in all modules on the vehicle.
4. Be sure to record what module the DTC came from and any symptom codes associated with the DTCs (see latest version of bulletin 10-07-30-002A for snapshot information).
5. Please save the DTC captured data for later use.
6. Once the above information has been obtained, please review all PI and TSB information and all available SI diagnostics.
7. If diagnostics lead to ACCM replacement, contact TAC @ 877-446-8227 (U.S.) or in Canada 1-800-263-7740 (English) or 1-800-263-7960 (French) to review case details. Please have as much stored DTC and snapshot information as possible prior to contacting TAC.
8. After reviewing the diagnosis, if component replacement is needed, TAC will arrange for ordering of the new component and request that it be shipped overnight.

Note: After reviewing the diagnosis, if component replacement is needed, GM Goodwrench TAC will arrange for ordering of the part(s). When this occurs, record the last 9 digits of the TAC case # to be used by the parts department (in conjunction with the part #) as the CONTROL NUMBER to track shipment of the part. It is not necessary to call TAC for part tracking information.

Parts Information

Model Year	Part Name	Part Number
2011-2014	AC Compressor And Integrated Control Module	22753244

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
4417140	Air Conditioning and Drive Motor Battery Cooling Compressor Replacement Air Conditioning and Drive Motor Battery Cooling Compressor Replacement Air Conditioning and Drive Motor Battery Cooling Compressor Replacement	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.