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her Automatic Transmission Concerns

Content

Issue:

A small volume of 14 & 15 MY Evoque (L538) are flagging the the following DTC codes - P0795-04 or P07E3-07 or P0893-07 which are related to the 9HP48 automatic transmission.

Cause:

Internal transmission diagnostics have been triggered - issues now resolved.

Action:

Update the Transmission Control Module (TCM) software to the latest available version.

(versions at or above the software numbers listed below)

Once updated, retest and if DTC does not occur again release to customer. If DTC captured again, please follow standard diagnosis procedures and refer to TOPIx instructions.

(Further action post software update if applicable)

Run the transmission adaption procedure which can be located by following symptom path below:

Menu on SDD:

Selected symptoms path:

Powertrain, Auto transmission and trans – axle, Auto transmission and trans - axle symptoms, Harsh shift, Click continue, Recommendations

Software Level:

EJ32-14C337-CBM.vbf....... DW12 AD
EJ32-14C337-CDJ.vbf.........DW12 ED
EJ32-14C337-CAM.vbf.......GTDi AD
EJ32-14C337-CCJ.vbf.......GTDi ED