

Special Service Message

NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 71499 - 14 MY Charge Light Illuminated (B1404-13 Flagged)

Models : LV - Evoque

Engineer Waller Keith

Name :

Last 31-01-2014 07:26:50

Modified :

Category : Electrical

Symptom : 206000 Warning Indicators

Content : Issue:

Customer reports the charge light is illuminated within the cluster,

Cause: Potential software issue'

Connect SDD and carry out a DTC read, **B1404-13** is flagged

Action:

Check Charge rate, (Doors Closed) Check all wiring, If OK procede to service function, extras, update Gateway module, clear DTC and test.