



Service Bulletin

File in Section: -

Bulletin No.: PI1355

Date: November, 2014

PRELIMINARY INFORMATION

Subject: Rattle or Moan Noise from Rear of Vehicle at Low Speeds (Louder on Slight Grades)

Models: 2012-2014 Cadillac SRX
Equipped with RPO F46 Chassis All Wheel Drive (AWD)

Attention: This PI also applies to the above models that may be Export vehicles.

Condition/Concern

Some customers may comment on a rattle, moan or flutter noise from the rear of the vehicle at low speeds of 27-40 km/h (17-25 mph).

The sound is more noticeable from the front edge of the rear seat.

Disconnecting the rear differential clutch control module may reduce or eliminate the noise.

This condition may be caused by the center support bearing of the propeller shaft.

Recommendation/Instructions

Important: Do not replace the rear differential clutch control module for this condition.

If the condition exists, replace the propeller shaft. Refer to Propeller Shaft Replacement in SI.

Note: The propeller shaft includes the center support bearing.

If the condition still exists then it is highly unlikely that the center support bearing was the cause. Refer to SI and continue diagnosis.

Parts Information

Part Number	Description
22885388	SHAFT, PROP (CODE AANP)

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
3020310	Propeller Shaft Replacement	Use Published Labor Operation Time